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Santa Clara County Transportation Resource Guide

Prepared for

Metropolitan Transportation Commission
101 Eighth Street
Oakland, California 94607

By RIDES for Bay Area Commuters, Inc.

Santa Clara County Transportation Resource Guide

Table of Contents

About This Guide	1
Section 1: 511 Services (including 511 TakeTransit SM Trip Planner).....	2
Section 2: Santa Clara County Transportation Contacts	4
Section 3: Santa Clara County Transit Overview	7
Section 4: Santa Clara County Transit Service Details	
Bus Services.....	10
Connecting Bus Services	15
Rail Services (including connecting services to/from stations).....	25
Paratransit Services	52
Section 5: Non-transit Transportation	
Automobile Transportation Services	53
Carpool and Vanpool Services.....	55
Park & Ride Lots	56
High Occupancy Vehicle Lanes (Diamond Lanes)	58
Bicycle Commuting Services.....	60
Children’s Transportation Services.....	62
Taxi Services.....	63
Airport Transportation Services.....	63
Transportation Programs.....	64
Section 6: Key Destinations Guide for Welfare to Work Locations	67
Section 7: Appendix	
Bay Area Transit Map.....	appendix i
Guaranteed Ride Program Application.....	appendix ii
Give Kids a LIFT! Program Application	appendix iii

About This Guide

The *Santa Clara County Transportation Resource Guide* is intended for use by staff members at social services, career centers, schools and community-based organizations who provide direct assistance to CalWORKs participants and for participants themselves. This guide is not intended to replace schedules and route maps available from individual transit agencies. This guide gives welfare to work participants and their advisors an overview of options available and how to get more information about them.

This guide is organized in seven sections.

1. **511 Services** - information about how to use these useful phone and Web site services, including 511 TakeTransitSM Trip Planner.
2. **Santa Clara County Transportation Contacts** - lists Santa Clara County transit operators and other transportation services' phone numbers and Web sites.
3. **Santa Clara County Transit Overview** - brief descriptions of Santa Clara County transit operators and other nearby services.
4. **Santa Clara County Transit Service Details** - detailed information about buses, rail, paratransit and ferries operating in or near Santa Clara County.
5. **Non-Transit Transportation** - information about driving, carpooling, vanpooling, Park & Ride lots, High Occupancy Vehicle lanes, bicycling, children's transportation, taxis, airports and subsidy/incentive programs.
6. **Santa Clara County Key Destinations Guide** - lists bus routes serving Santa Clara County CalWORKs, one-stop career centers, community colleges, adult schools and related sites.
7. **Appendix** - Bay Area Transit Map (full color) and Guaranteed Ride Home and LIFT applications.

The information in this resource guide is subject to change. If you have information changes or updates, please call RIDES for Bay Area Commuters at 510-893-7665 and ask for the Jobs Access Coordinator. More copies of this guide and future updated versions can be obtained by calling the MTC/ABAG Library at 510-464-7836 or by going to the MTC Web site and downloading copies at www.mtc.ca.gov.

RIDES for Bay Area Commuters, Inc. (RIDES) is a nonprofit organization dedicated to helping San Francisco Bay Area commuters, employers and local governments with alternatives to driving alone. RIDES provides Regional Rideshare Program services under contract with the Metropolitan Transportation Commission (MTC). Rideshare Program services are funded by the Bay Area Air Quality Management District, the MTC, the Federal Highway Administration and county congestion management agencies. RIDES owns no interest in any entity or facility providing transportation or allied services and is not responsible for any act or failure to act of such providers or their participants. As an information center and networking facilitator RIDES disseminates data submitted to it without censorship, credential certification, endorsement or warranty. RIDES does, however, in compliance with applicable state or federal law, reserve the right to refuse services to anyone. RIDES disclaims all liability for any and all damages or injury arising out of or connected in any way with the participation in and use by the public of multi-user transportation modes (including not exclusively bus, train, light rail, ferry, carpool, vanpool, ridesharing and related services such as parking lots) or any data provided by RIDES. Recipients of such data and participants in ridesharing and other multi-user transportation modes do so at their own risk and are urged to make their own investigation and assessment before participating. Receipt or use of data from RIDES by any means whatsoever by any person constitutes agreement with the foregoing and a waiver of any and all claims against RIDES arising from or connected with such receipt or use.

Section 1: 511 Services

511 is a toll-free phone and Web service that provides San Francisco Bay Area travelers with a single phone number and Web site for public transportation, traffic, bicycling and carpooling/vanpooling information. This service covers the nine-county Bay Area: Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano and Sonoma counties. **511** is brought to you by the Metropolitan Transportation Commission.

How to Use the 511 Phone Service

Like 411 for information and 911 for emergencies, the **511** phone number requires only three-digit dialing. **511** is available 24 hours a day, every day of the week.

When you call **511** a voice-recognition system will guide you through the system.

First, dial 511.

Second, voice-select one of the below options from the main menu:

- **Public Transportation**
Sub-Menu: Public Transportation Agencies, Commuter Incentives, Airports, Paratransit
- **Traffic**
Sub-Menu: Traffic Conditions, Planned Highway Construction, Airports, Estimated Drive Time (this feature is not yet available)
- **Bicycling**
Sub-Menu: Bike Operator (all counties except Napa and Solano), Napa and Solano Counties Bike Operator
- **Carpooling and Vanpooling**
Sub-Menu: Rideshare Operator (all counties except Napa and Solano), Napa and Solano Counties Rideshare Operator

Third, select an option from the next menu (sub-menu). For instance, saying “Public Transportation” will bring up sub-menu choices of “Public Transportation Agencies,” “Commuter Incentives,” “Airports” and “Paratransit.”

Fourth, continue to select from these menus until you have accessed the information or operator you need.

How to Use the 511 Web Site

Like the **511** phone service, the **511** Web site (www.511.org) provides travelers with one-stop access to San Francisco Bay Area transportation information.

First, log onto www.511.org

Second, select one of the below options on the home page by clicking on the word:

- **Transit**
Bay Area transit agencies, paratransit, airport, bicycle information and more
- **Traffic**
This part of the Web site is not open yet

511 Services (continued)

- **Rideshare** (Carpool/Vanpool)

Bay Area Web site for carpool and vanpool matching, carpool lanes, park & ride lots, commute subsidies and more

- **Bicycling**

Bay Area Web site for bicycle maps, bikes on buses, trains and ferries information, Bike Buddy matching and more

Third, continue to select from these pages until you have accessed the information you need.

If you do not have access to the Internet and would like Bay Area transportation information, call 511 and select from main menu.

How to Use 511 TakeTransitSM Trip Planner

Included in the **511** Web site is the **511 TakeTransitSM Trip Planner**. The **511 TakeTransitSM Trip Planner** is an online automated trip planner for planning trips on bus, train and ferry. **511 TakeTransitSM Trip Planner** currently includes public transit agencies serving primarily Alameda, Contra Costa and San Francisco counties and the San Francisco International Airport. Go to www.511.org to get the most current list of public transit agencies. The remaining Bay Area transit agencies will be added by the end of 2004.

First, log onto www.511.org.

Second, click on “Transit” and then click on “511 TakeTransitSM Trip Planner.” Select “Plan Your Trip” and a page with five questions comes up.

Third, answer the five questions about your planned trip:

1. Where are you starting your trip?
 - Enter the starting point address, intersection or landmark
2. Where are you going?
 - Type in your destination address, intersection or landmark
3. What day is your trip?
 - Select a day
4. What time is your trip?
 - Select a time
5. Trip Specifics
 - Select your itinerary preference, fare category and maximum walking distance

Fourth, click on the blue “Plan your trip!” button.

The trip planner will return an itinerary that includes which transit operator and routes to take, when and where to board, where to transfer, the cost of the trip and the trip’s duration. Additional links provide a static schedule of the selected route as well as a detailed map illustrating how to walk to the nearest transit stop or final destination.

Section 2: Santa Clara County Transportation Contacts

Bay Area Transportation Information and Operators

Call 511

www.511.org

Bus Services

Valley Transportation Authority
(VTA)

408-321-2300
800-894-9908
TDD 408-321-2330

www.vta.org

Highway 17 Express

408-321-2300
800-894-9908
TDD 408-321-2330

www.vta.org

Connecting Bus Services

AC Transit

510-477-0192
TDD 800-448-9790

www.actransit.org

Dumbarton Express

510-477-0192
TDD 800-448-9790

www.511.org (click “Transit”)

Monterey-Salinas Transit
SamTrans

831-424-7695
800-660-4287
TDD 650-508-6448

www.mst.org
www.samtrans.com

San Benito Transit
Santa Cruz Metro

831-636-4161
831-425-8600
TDD 831-423-1024

www.hollinet.com/~sbct
www.scmtd.com

Rail Services

ACE Train
Amtrak – Capitol Corridor

800-411-7245
800-872-7245
TDD 800-523-6590

www.acerail.com
www.amtrakcapitols.com

BART

415-989-2278
TDD 510-839-2278

www.bart.gov

Caltrain

800-660-4287
TDD 650-508-6448

www.caltrain.com

Valley Transportation Authority
(VTA) Light Rail

408-321-2300
800-894-9908
TDD 408-321-2330

www.vta.org

Paratransit Service

Outreach

408-436-2865
TDD 408-436-0155

www.outreach1.org

Santa Clara County Transportation Contacts (continued)

Automobile Transportation

Department of Motor Vehicles	800-777-0133	www.dmv.ca.go
	TDD 800-368-4327	

Driving Directions

- Mapquest*

www.mapquest.com

- Yahoo*

<http://maps.yahoo.com>

Insurance Quotes

- Insweb*

www.insweb.com

Carpooling & Vanpooling

Regional Rideshare Program	Call 511 (say "Rideshare")	www.511.org
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(click "Rideshare")

ALTRANS

408-ALTRANS

www.altrans.net

Park & Ride Lots

Regional Rideshare Program	Call 511 (say "Rideshare")	www.511.org
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(click "Rideshare")

HOV (Diamond) Lanes

Regional Rideshare Program	Call 511 (say "Rideshare")	www.511.org
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(click "Rideshare")

Bicycle Services

511/Bay Area Bicycle Information	Call 511 (say "Bicycling")	www.511.org
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(click "Bicycling")

BART Bicycle Lockers	510-464-7133	www.bart.gov
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Caltrain Bicycle Parking	650-508-6350	
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VTA Bike Information	408-321-2300	www.vta.org
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Children's Transportation

Community Child Care Council of Santa Clara County	408-487-0747	www.4c.org
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Kids Kab	408-342-0100	
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Student Transportation of America	408-998-8275	
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Give Kids a Lift! (OUTEACH)	408-436-2865	
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Consult your Yellow Pages under "Buses – School Transportation" for the latest information

Taxis

Consult your Yellow Pages under "Taxicabs" for the latest information

*MTC's Regional Rideshare Program provides these Web site addresses as an informational resource only. The Regional Rideshare Program does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Santa Clara County Transportation Contacts (continued)

Airport Transportation Information

Oakland International	888-I-FLY-OAK	www.oaklandairport.com
Sacramento International	800-53-KMUTE	http://airports.saccounty.net
San Francisco International	Call 511 (say "Transit")	www.sfoairport.com
San Jose International	Call 511 (say "Transit")	www.sjc.org

Transportation Programs

CalWORKs Transportation Programs

- Ways to Work	408-374-9220 x 204	
- Bus Pass and Mileage Reimbursement	Call your caseworker	
- Guaranteed Ride Program (OUTREACH)	408-436-2865	www.outreach1.org
- Give Kids a Lift! (OUTREACH)	408-436-2865	
Commuter Choice Tax Benefits	Call 511 (say "Rideshare")	www.511.org (click "Rideshare")
Regional Transit Discount Card	Call your transit provider	www.mtc.ca.gov/publications/discard.htm

Section 3: Santa Clara County Transit Overview

Bus Services

Valley Transportation Authority (VTA) details, page 11

Provides regular and express route bus, shuttle and light rail service in Santa Clara County.

Intercity services:

- VTA offers many intercity routes in its service area

Intercounty services:

- Sunnyvale – Fremont BART (Route 140)
- Great America – Fremont BART (Route 141) – weekends only, when park is open
- San Jose – Fremont BART (Route 180)
- Lockheed Martin – Shoreline Industrial Park – Fremont BART (Route 520)
- Dumbarton Express: Palo Alto – Union city BART
- Highway 17 Express: Santa Cruz County to Santa Clara County
- 49ers Express: San Jose to 49ers Stadium in San Mateo County

Highway 17 Express..... details, page 14

Provides express bus service between Scotts Valley in Santa Cruz County and San Jose in Santa Clara County. This service is jointly operated by Santa Clara Valley Transportation Authority and Santa Cruz Metropolitan Transit District.

Connecting Bus Services

AC Transit (Alameda and Contra Costa County) details, page 15

Provides local fixed-route services in west Alameda and Contra Costa counties (from Richmond/El Sobrante in the north to Fremont in the south) and transbay commuter service to San Francisco and San Mateo counties.

AC Transit is accessible to Santa Clara County residents by:

- VTA routes 140, 141, 180 or 520 to Fremont BART station and then transfer to AC Transit bus
- VTA Light Rail to Milpitas I-880 Light Rail station and then transfer to AC Transit bus (*Summer 2004 AC Transit buses will discontinue service to the Milpitas I-880 station and begin service to the soon-to-be-completed Great Mall Light Rail station*)

Santa Clara County Transit Overview (continued)

Dumbarton Express (Alameda and San Mateo counties) details, page 18

Provides weekday express bus service across the Dumbarton Bridge; connecting Fremont, Newark, Union City and Union City BART station with Menlo Park, Palo Alto and Palo Alto Caltrain station.

Dumbarton Express is accessible to Santa Clara County residents by:

- VTA routes 22, 35, 88 or 300 to Palo Alto Caltrain station and then transfer to a Dumbarton Express bus

Monterey-Salinas Transit (Monterey County) details, page 19

Provides fixed-route bus service for Monterey County with connecting intercounty services to Gilroy Caltrain station in Santa Clara County and Watsonville Transit Center in Santa Cruz County.

Monterey-Salinas Transit is accessible to Santa Clara County residents by:

- Caltrain to Gilroy Caltrain station and then transfer to a Monterey-Salinas Transit bus

SamTrans (San Mateo County) details, page 21

Provides local and express fixed-route bus service in San Mateo County with connecting services to San Francisco and Palo Alto.

SamTrans is accessible to Santa Clara County residents by:

- VTA routes 22, 35, 88 or 300 to Palo Alto Caltrain station and then transfer to a SamTrans bus

San Benito Transit (San Benito County) details, page 23

Provides local fixed-route bus service in Hollister with connecting intercounty services to Gilroy Caltrain and Greyhound stations in Santa Clara County.

San Benito Transit is accessible to Santa Clara County residents by:

- Caltrain to Gilroy Caltrain station and then transfer to a San Benito Transit bus

Santa Cruz Metro (Santa Cruz County) details, page 24

Provides local and intercity fixed-route bus service in Santa Cruz County.

Santa Cruz Metro is accessible to Santa Clara County residents by:

- Highway 17 Express to Scotts Valley Transit Center or Hwy 1 & Soquel Dr. and then transfer to a Santa Cruz Metro bus

Rail Services

ACE Train details, page 26

Provides rail service from San Joaquin County to Alameda, Contra Costa and Santa Clara counties.

ACE Train is accessible to Santa Clara County residents by:

- VTA/ACE shuttles to ACE Santa Clara/Great America station
- VTA bus route 10 (Airport Flyer) to ACE Santa Clara (downtown) station
- VTA bus routes 22, 63, 64, 65, 68, 180, 300, 305 or DASH shuttle to San Jose Caltrain/ACE/Amtrak station

Amtrak – Capitol Corridor details, page 31

Provides intercity rail service between Sacramento and San Jose along with bus connection service to San Francisco.

Amtrak is accessible to Santa Clara County residents by:

- VTA/ACE shuttles to Santa Clara/Great America Amtrak station
- VTA bus routes 22, 63, 64, 65, 68, 180, 300, 305 or DASH shuttle to San Jose Caltrain/ACE/Amtrak station

BART details, page 35

Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties along with direct service to San Francisco International Airport.

BART is accessible to Santa Clara County residents by:

- VTA routes 140, 141, 180 or 520 to Fremont BART station

Caltrain details, page 38

Provides rail service in San Francisco, San Mateo and Santa Clara counties.

Caltrain is accessible to Santa Clara County residents by:

- See *Rail Services; Connecting Services to/from Caltrain* - many routes are available

Valley Transportation Authority (VTA) Light Rail details, page 45

Provides light rail service in Santa Clara County.

VTA Light Rail is accessible to Santa Clara County residents by:

- See *Rail Services; Connecting Services to/from VTA Light Rail* - many routes are available

Section 4: Santa Clara County Transit Service Details

Bus Services

Valley Transportation Authority (VTA)

408-321-2300 • www.vta.org

Service area	<ul style="list-style-type: none">• Provides regular and express route bus, shuttle and light-rail service within Santa Clara County• Also provides express bus service between Santa Clara and Santa Cruz counties (Highway 17 Express) – service provided jointly with Santa Cruz Metropolitan Transit District• Transit connections with AC Transit, ACE Train, Amtrak, BART, Caltrain, Dumbarton Express, Greyhound, Highway 17 Express, Monterey-Salinas Transit, San Benito Transit, SamTrans and Santa Cruz Metro (via Highway 17 Express)
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4 am – 1 am• Saturday – Sunday: reduced service• Hours vary for each bus route• Call above number for more information
Customer service assistance	<ul style="list-style-type: none">• Monday – Friday: 6 am – 7 pm• Saturday: 7:30 am – 4 pm• No operator assistance available on Sunday• Automated route information available 24 hours a day, 7 days a week• VTA can accommodate any language
Fares	<ul style="list-style-type: none">• Adult (18 – 64) regular: one-way \$1.50; day pass \$4.50; day pass tokens – 5 for \$20.25; monthly pass \$52.50• Adult express: one-way \$3; day pass \$9; monthly pass \$90• Child (under 5): free• Youth (5 – 17): regular & express \$1.25; day pass \$3.75; day pass tokens – 5 for \$16.90; monthly pass \$30• Disabled/Senior (65+) regular & express: \$.75; day pass \$1.75; monthly sticker (with RTC card only) \$17.50• Annual Monthly Pass Subscription: pre-purchase 12 monthly passes for the price of 11 monthly passes; each month pass sent to you; available for Adult, Youth, Disabled/Senior and Express

Valley Transit Authority (continued)

Fares (continued)	<ul style="list-style-type: none"> • BARTPlus ticket includes rides on VTA: \$28 – \$61 <ul style="list-style-type: none"> - Unlimited free transfers for regular and limited-stop services - Good for one-way fare credit (\$1.50) for express services • See Highway 17 Express table for fares
Transfers	<ul style="list-style-type: none"> • VTA does not offer transfers within its system – day or monthly passes can be purchased • <i>AC Transit</i> accepts VTA day or monthly passes as local fare credit (\$1.50); riders transferring to VTA can use AC Transit transfers or passes as regular fare credit (\$1.50) <ul style="list-style-type: none"> - Shared bus stops in Milpitas and Fremont only; including Fremont BART station • <i>ACE Train</i> does not honor VTA passes as fare credit; riders transferring to VTA can use validated ACE Train tickets or monthly passes as fare credit for regular or express service (FREE) • <i>Amtrak</i> no transfer arrangement • <i>BART</i> does not honor VTA passes as fare credit; riders transferring to VTA can use BART-To-Bus transfers or BARTPlus passes as regular fare credit (\$1.50) – Fremont BART station only • <i>Dumbarton Express</i> accepts VTA day or monthly passes as local fare credit or partial transbay fare credit (\$1.50); riders transferring to VTA can use Dumbarton Express transfers or monthly passes as regular fare credit (\$1.50) • <i>Caltrain</i> does not honor VTA passes as fare credit; riders transferring to VTA can use Caltrain monthly ticket valid for two or more zones as regular fare credit (\$1.50) or any Caltrain monthly pass with two Peninsula Pass Stickers (see Caltrain table for more information) • <i>Highway 17 Express</i> accepts VTA day or monthly passes as partial fare credit (\$2.50); riders transferring to VTA can use Highway 17 Express day or monthly passes as regular fare credit (\$1.50) • <i>Monterey-Salinas Transit</i> no transfer arrangement • <i>San Benito Transit</i> no transfer arrangement • <i>SamTrans</i> accepts VTA day or monthly passes as local fare credit (\$1.25); riders transferring to VTA can use SamTrans monthly passes as regular fare credit (\$1.50) • <i>Santa Cruz Metro</i> no transfer arrangement except through Highway 17 Express
Tickets	<ul style="list-style-type: none"> • Single rides and day passes can be paid for on the bus and at light rail ticket vending machines prior to boarding

Valley Transit Authority (continued)

Tickets (continued)	<ul style="list-style-type: none">• Passes and stickers can be purchased at:<ul style="list-style-type: none">- VTA Headquarters, 3331 North First St., San Jose- VTA Customer Service Center, 2 North First St., San Jose- By mail, send SASE and check to VTA, 3331 North First St., San Jose, CA 95134, Attn: Ticket Desk- Many Albertsons, Longs Drugs and Safeway stores- For more retail location information, call VTA or go to www.vta.org
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses and light rail vehicles• Also available at:<ul style="list-style-type: none">- VTA, Downtown Customer Service Center; see addresses above• Materials available in English, Spanish and Vietnamese• Go to www.vta.org or www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Buses:<ul style="list-style-type: none">- Up to two bikes on exterior racks- Up to two more bikes allowed in passenger zone at the discretion of bus operator• Light rail:<ul style="list-style-type: none">- Up to four bikes allowed on interior rack in center section (turntable area)- Up to two more bikes allowed on the floor in the center section
Wheelchair access	<ul style="list-style-type: none">• Buses:<ul style="list-style-type: none">- Lifts or ramps available on all buses• Light rail:<ul style="list-style-type: none">- All stations and cars are accessible- Lifts and ramps are available at the front of the station platform- Light rail passengers traveling southbound beyond the Japantown/Ayer station who require the assistance of a ramp to disembark from a light rail vehicle should position themselves at the front of the first car of the light rail vehicle at or before reaching the Japantown/Ayer station

Highway 17 Express

408-321-2300 • www.vta.org

Service area	<ul style="list-style-type: none">• Provides express bus service between Scotts Valley in Santa Cruz County and San Jose in Santa Clara County• This service is jointly operated by Santa Clara Valley Transportation Authority and Santa Cruz Metropolitan Transit District• Transit connections with Santa Cruz Metro and VTA
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:40 am – 11:20 pm• No weekend service
Customer service assistance (VTA operator)	<ul style="list-style-type: none">• Monday – Friday: 6 am – 7 pm• Saturday: 7:30 am – 4 pm• No operator assistance available on Sunday• Automated route information available 24 hours a day, 7 days a week, call above number• VTA can accommodate any language
Fares	<ul style="list-style-type: none">• Adult (5 – 61): \$3• Disabled/Senior (62+): \$1.50• Adult/Disabled/Senior day and monthly passes:<ul style="list-style-type: none">- Highway 17 Express-issued Day Pass: \$6- Day Pass with Santa Cruz Metro Day Pass (\$2.50 credit): \$3.50- Day Pass with VTA Day Pass (\$2.50 credit): \$3.50- Day Pass with Caltrain Monthly Ticket & Peninsula Pass Sticker (\$2.50 credit): \$3.50- Monthly Pass: \$80• Child (under 5): free
Transfers	<ul style="list-style-type: none">• VTA accepts Highway 17 Express day or monthly passes as regular fare credit (\$1.50); riders transferring to Highway 17 Express can use VTA day or monthly passes as partial fare credit (\$2.50)• Santa Cruz Metro accepts Highway 17 Express day or monthly passes as local fare credit (\$1.50); riders transferring to Highway 17 Express can use Santa Cruz Metro day or monthly passes as partial fare credit (\$2.50)
Tickets	<ul style="list-style-type: none">• Single rides and day passes can be paid for on the bus• Passes can be purchased at:<ul style="list-style-type: none">- VTA Headquarters, 3331 North First St., San Jose- VTA Customer Service Center, 2 North First St., San Jose- Metro Center/Pacific Station, 920 Pacific Av., Santa Cruz- By mail, send SASE and check to VTA, 3331 North First St., San Jose, CA 95134, Attn: Ticket Desk- Walgreens, Soquel Av., Santa Cruz

Highway 17 Express (continued)

Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- VTA, VTA Customer Service Center and Metro Center/Pacific Station; see addresses above• Materials available in English, Spanish and Vietnamese• Go to www.vta.org, www.scmtd.org or www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Connecting Bus Services

AC Transit

510-477-0192 • www.actransit.org

Service area	<ul style="list-style-type: none">• Provides local fixed-route bus service in west Alameda and Contra Costa counties (from Richmond/El Sobrante in the north to Fremont in the south) and transbay commuter service to San Francisco and San Mateo counties• Transit connections with ACE Train, Alameda Harbor Bay Ferry, Alameda/Oakland Ferry, Amtrak, BART, Caltrain, County Connection, Dumbarton Express, Emery Go-Around, Golden Gate Transit, Muni, SamTrans, Union City Transit, Vallejo Transit, VTA and WestCAT
Hours of operation	<ul style="list-style-type: none">• Daily: 5:30 am – midnight• Late night “owl” service: 1 am – 5 am• Hours vary for each bus route• Call above number for more information
Customer service assistance	<ul style="list-style-type: none">• Monday – Friday: 7 am – 7 pm• Saturday – Sunday: 9 am – 5 pm• English and Spanish assistance available
Fares	<ul style="list-style-type: none">• Adult (18 – 64) local/intercity: \$1.50; 10-ride ticket \$15; 31-day ticket \$60• Adult TransBay & Eastbay Express: \$3; 10-ride ticket \$30; 31-day ticket \$100• Child (under 5): free, limit two children per fare-paying adult (beyond two children, youth fare applies)• Youth (5 – 17): local/intercity \$.75; 10-ride ticket \$.50; 31-day ticket \$15• Disabled/Senior (65+): local/intercity \$.75; 10-ride ticket \$7.50; monthly sticker (with RTC card only) \$20• Information on transbay fares for children, youth, disabled and seniors are available, call above number• FARE INCREASE SEPTEMBER 2004 – youth and disabled/senior 31-day tickets will increase to \$20 and \$25 respectively
Transfers	<ul style="list-style-type: none">• \$.25 within AC Transit (AC) system• VTA accepts AC transfers or passes as regular fare credit (\$1.50); riders transferring to AC can use VTA day or monthly passes as local fare credit (\$1.50)- Shared bus stops in Milpitas and Fremont only; including Fremont BART station

AC Transit (continued)

Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus• Tickets and passes can be purchased at:<ul style="list-style-type: none">- AC Transit, 1600 Franklin St., Oakland, CA 94612- By mail, send SASE and check to above address- Retail locations, go to www.actransit.org
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- AC Transit, see address above• Materials available in English, Chinese and Spanish• Go to www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Most buses are equipped with front-mounted bike racks• Call AC Transit for more information
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Dumbarton Express 510-477-0192 • www.511.org, click “Transit”

Service area	<ul style="list-style-type: none"> Provides weekday express bus service across the Dumbarton Bridge, connecting Fremont, Newark, Union City and Union City BART with Menlo Park, Palo Alto and Palo Alto Caltrain Transit connections with AC Transit, BART, Caltrain, SamTrans, Union City Transit and VTA
Hours of operation	<ul style="list-style-type: none"> Monday – Friday: 5 am – 8 pm No weekend service available Hours vary for each bus route Call above number for more information
Customer service assistance (AC Transit operators)	<ul style="list-style-type: none"> Monday – Friday: 7 am – 7 pm Saturday – Sunday: 9 am – 5 pm English and Spanish assistance available
Fares	<ul style="list-style-type: none"> Adult: local \$1.50; transbay \$3; upgrade \$.90 Child (under 5): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth (5+): local \$.75; transbay \$1.50; upgrade \$.75 Disabled/Senior (65+): local \$.75; transbay \$1.50; upgrade \$.75 All persons multiple tickets: 20 rides \$60; monthly pass \$90 BARTPlus ticket with unlimited rides on Dumbarton Express (not including transbay service): \$28 – \$61
Transfers	<ul style="list-style-type: none"> Free within Dumbarton Express (DBE) system VTA accepts DBE transfers or monthly passes as regular fare credit (\$1.50); riders transferring to DBE can use VTA day or monthly passes as local fare credit or as partial transbay fare credit (\$1.50)
Tickets	<ul style="list-style-type: none"> Single rides are paid for on the bus Tickets and monthly passes can be purchased at: <ul style="list-style-type: none"> - AC Transit, 1600 Franklin St., Oakland, CA 94612 - By mail, send SASE and check to above address - City of Palo Alto, 250 Hamilton Wy. - Raley’s, Fremont and Newark
Printed materials	<ul style="list-style-type: none"> Schedules available on all buses Also available at: <ul style="list-style-type: none"> - AC Transit, see address above Materials available in English only Go to www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none"> Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none"> Lifts available on all buses

Service area	<ul style="list-style-type: none"> • Provides fixed-route bus service for Monterey County with connecting services to Gilroy Caltrain station in Santa Clara County and Watsonville Transit Center in Santa Cruz County • Only information about connecting services to Gilroy are provided here, call Monterey-Salinas Transit about other routes • Transit connection with Caltrain, San Benito Transit and VTA
Hours of operation	<p><u>Gilroy/Monterey – Route 25</u></p> <ul style="list-style-type: none"> • Monday – Friday: 5 am – 8:57 pm • No weekend service • Three trips from Monterey to Gilroy and four trips from Gilroy to Monterey per day • No weekend service <p><u>Gilroy/Salinas – Route 26</u></p> <ul style="list-style-type: none"> • Monday – Friday: 4:55 am – 8:32 pm • No weekend service • Six trips from Salinas to Gilroy and six trips from Gilroy to Salinas per day
Customer service assistance	<ul style="list-style-type: none"> • Monday – Friday: 8 am – 5 pm • No weekend operator assistance • English and Spanish assistance available
Fares	<ul style="list-style-type: none"> • Fares are determined by departure point and distance traveled (seven zones) • Adult (19 – 64) one zone: one-way \$1.75; day pass \$3.50; 20 tickets \$35; monthly fast pass \$53 • Adult all zones: day pass \$7; monthly fast pass \$106 • Child (under 5): free, limit three children per fare-paying adult (beyond three children, youth fare applies) • Youth (5 – 18) one zone: one-way \$.85; day pass \$1.75; 20 tickets \$17; monthly gold pass \$26 • Youth all zones: day pass \$3.50; monthly gold pass \$53 • Disabled/Senior (65+) one zone: one-way \$.85; day pass \$1.75; 20 tickets \$17; monthly gold pass \$26 • Disabled/senior all zones: day pass \$3.50; monthly gold pass \$53
Transfers	<ul style="list-style-type: none"> • Free transfers within Monterey-Salinas Transit (MST) system • <i>Caltrain</i> no transfer arrangement • <i>VTA</i> no transfer arrangement
Tickets	<ul style="list-style-type: none"> • Single rides can be paid for on the bus • Ticket books and passes can be purchased at: <ul style="list-style-type: none"> - Monterey-Salinas Transit, One Ryan Ranch Rd., Monterey 93940 - Salinas Transit Center, 110 Salinas St. - Watsonville Transit Center, 475 Rodriguez

Monterey-Salinas Transit (continued)

Tickets (continued)	<ul style="list-style-type: none">- By mail, send check, money order or credit card information to Monterey-Salinas Transit, see address above- Retail locations, go to www.mst.org
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- Monterey-Salinas Transit, see address above• Materials available in English and Spanish• Go to www.mst.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Service area	<ul style="list-style-type: none"> • Provides local and express fixed-route bus service for San Mateo County with connecting services to San Francisco and Palo Alto • Transit connection with AC Transit, Amtrak, BART, Caltrain, Dumbarton Express, Golden Gate Transit, Muni and VTA
Hours of operation	<ul style="list-style-type: none"> • 7 days a week • 24 hours/7 days week service along El Camino/Hwy 101 corridor • Hours vary for each bus route • Call above number for more information
Customer service assistance	<ul style="list-style-type: none"> • Monday – Friday: 6 am – 10 pm • Saturday – Sunday: 8 am – 8 pm • English and Spanish assistance available
Fares	<ul style="list-style-type: none"> • Adult (18 – 64) local: \$1.25; monthly pass \$40 • Adult SF & express: \$2.50 – \$3.50; monthly pass \$60 – \$108 • Child (under 5): free, limit one child per fare-paying adult (beyond one child, youth fare applies) • Youth (5 – 17): local & SF \$.75; express \$1.25 – \$1.50; monthly pass \$22 • Disabled/Senior (65+): local \$.60; SF & express \$1.75 – \$3.50; monthly pass \$18 (pass good for unlimited local travel/limited express route travel during non-peak hours/otherwise pass good for \$.60 credit towards express travel during peak hours) • Tokens (each token is good for one local ride): Adult 10 for \$10.50; Youth 10 for \$6.75 <p>Joint Passes:</p> <ul style="list-style-type: none"> • BARTPlus ticket with unlimited rides on SamTrans: \$37 – \$47 (not including SF & express trips – local fare credit given) • Peninsula Pass: \$33 + Caltrain monthly ticket or discount monthly ticket cost <ul style="list-style-type: none"> - Unlimited rides on Muni, including cable cars, local fare credit on Dumbarton Express, SamTrans, VTA buses and light rail + face value of Caltrain monthly ticket • SamTrans Pass with Muni sticker: \$69 – \$127 <ul style="list-style-type: none"> - Local, intercity local or express rides on SamTrans and unlimited rides on Muni, including cable cars
Transfers	<ul style="list-style-type: none"> • SamTrans does not offer transfers within its system – monthly passes can be purchased • VTA accepts SamTrans monthly passes as regular fare credit at shared bus stops (\$1.50); riders transferring to SamTrans can use VTA day or monthly passes as local fare credit (\$1.25)

SamTrans (continued)

Tickets	<ul style="list-style-type: none">• Single rides can be paid for on the bus or use tokens• Tokens and passes can be purchased at:<ul style="list-style-type: none">- SamTrans, 1250 San Carlos Av., San Carlos- By mail, call 650-508-6200- Retail locations, go to www.samtrans.com
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- SamTrans, see address above• Materials available in English and Spanish• Go to www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Service area	<ul style="list-style-type: none"> Provides local fixed-route bus service in Hollister with connecting intercounty services to Gilroy Caltrain station and Greyhound terminal in Santa Clara County Only information about connecting services to Gilroy are provided here, call San Benito Transit about other routes Transit connection with Caltrain, Greyhound, Monterey-Salinas Transit and VTA
Hours of operation	<p><u>Gilroy Caltrain Shuttle</u></p> <ul style="list-style-type: none"> Monday – Friday: 4:40 am – 7:30 pm No weekend service Seven trips from Hollister to Gilroy and seven trips from Gilroy to Hollister per day <p><u>Gilroy Greyhound/Caltrain Shuttle</u></p> <ul style="list-style-type: none"> Every day: 7:40 am – 3:45 pm Three trips from Hollister to Gilroy and three trips from Gilroy to Hollister per day
Customer service assistance	<ul style="list-style-type: none"> Monday – Friday: 6 am – 7 pm Saturday – Sunday: 7 am – 5 pm English and Spanish assistance available
Fares	<ul style="list-style-type: none"> Adult (18 – 64) local: \$.75; 10 rides \$6.50; monthly pass \$20 Adult/Youth/Disabled/Senior intercounty: \$1.75; 10 rides \$16; monthly pass \$56 Child (under 5): free, limit two children per fare-paying adult (beyond two children, youth fare applies) Youth (5 – 17) local: \$.50; 10 rides \$4.50; monthly pass \$14 Disabled/Senior (65+) local: \$.50; 10 rides \$4.50; monthly pass \$14
Transfers	<ul style="list-style-type: none"> Free transfers within San Benito Transit (MST) system for local travel only – transfers may not be used for intercounty routes <i>Caltrain</i> no transfer arrangement <i>VTA</i> no transfer arrangement
Tickets	<ul style="list-style-type: none"> Single rides can be paid for on the bus Multiple ticket books and passes can be purchased at: <ul style="list-style-type: none"> - San Benito Transit, 3240 Southside Rd., Hollister - By mail, call 831-636-4161
Printed materials	<ul style="list-style-type: none"> Schedules available on all buses Also available at: <ul style="list-style-type: none"> - San Benito Transit, see address above Materials available in English and Spanish Go to www.hollinet.com/~sbct/ for schedules that can be printed
Bike access	<ul style="list-style-type: none"> Front-mounted bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none"> Lifts available on all buses

Service area	<ul style="list-style-type: none"> • Provides local and intercity fixed-route bus service in Santa Cruz County • Also provides express bus service between Santa Clara and Santa Cruz counties (Highway 17 Express) – service provided jointly with Santa Clara Valley Transportation Authority • Transit connections with Amtrak, Highway 17 Express and Monterey Salinas Transit
Hours of operation	<ul style="list-style-type: none"> • Every day: 6 am – midnight • Hours vary for each bus route • Call above number for more information
Customer service assistance	<ul style="list-style-type: none"> • Monday – Friday: 8:00 am – 4:00 pm • No weekend operator assistance • English and Spanish assistance
Fares	<ul style="list-style-type: none"> • Adult: \$1.50; day pass \$4.50; 5-day pass \$22; monthly pass \$50 • Child (less than 46 inches): free, limit three children per fare-paying adult (beyond three children, adult fare applies) • Student (46 inches through 12th grade): \$1.50; day pass \$4.50; 5-day pass \$22; monthly pass \$35 • Disabled/Senior (62+): \$.65; day pass \$2; 5-day pass \$10; monthly pass \$23 • See Highway 17 Express table for those fares
Transfers	<ul style="list-style-type: none"> • Santa Cruz Metro (SCM) does not offer transfers within its system – day and monthly passes can be purchased • <i>Highway 17 Express</i> accepts SCM day or monthly pass as partial fare credit (\$2.50); SCM accepts Highway 17 Express day or monthly passes as local fare credit (\$1.50) • VTA no transfer arrangement except through Highway 17 Express
Tickets	<ul style="list-style-type: none"> • Single rides and day passes can be paid for on the bus • Passes can be purchased at: <ul style="list-style-type: none"> - Metro Center/Pacific Station, 920 Pacific Av., Santa Cruz - Watsonville Transit Center, 475 Rodriguez St., Watsonville - Scotts Valley Transit Center, 280 Kings Village Rd., Scotts Valley - Retail locations, go to www.scmttd.com
Printed materials	<ul style="list-style-type: none"> • Schedules available on all buses • Also available at: <ul style="list-style-type: none"> - Metro Center/Pacific Station, see address above - By mail, call 831-425-8600 • Materials available in English and Spanish • Go to www.scmttd.com for schedules and brochures that can be printed

Santa Cruz Metro (continued)

Bike access	<ul style="list-style-type: none">• Front-mounted bike racks available on all buses• Some bus stops are restricted and not available for loading or unloading of bikes• Call above number for more information
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Rail Services

ACE Train

800-411-7245 • www.acerail.com

Service area	<ul style="list-style-type: none">• Provides rail service from San Joaquin County to Alameda and Santa Clara counties• ACE Santa Clara County stations:<ul style="list-style-type: none">- Santa Clara/Great America: 5099 Stars & Stripes Dr. under Tasman Dr. Overpass (unstaffed station with ticket vending machine) – Amtrak also uses this station- Santa Clara (Downtown): 1005 Railroad Av. (staffed station) – Caltrain also uses this station- San Jose: 65 Cahill St. (staffed station) – Amtrak and Caltrain also use this station• Transit connections with AC Transit, County Connection, VTA and Wheels
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:15 am – 8:28 pm• No weekend service
Customer service assistance	<ul style="list-style-type: none">• Monday – Friday: 6 am – 8 pm• No weekend operator assistance• English and Spanish assistance
Fares	<ul style="list-style-type: none">• Based on how many zones traveled through to reach destination (five fare zones)• Adult: one-way \$3 – \$10; round-trip \$4 – \$18; 20-ride ticket \$35 – \$141• Adult monthly pass: \$65 – \$259• Children (under 6): free, limit one child per fare-paying adult (beyond one child, youth fare applies)• Youth/Disabled/Seniors may purchase any type of ticket at 10% discount• Call above number for more information
Transfers	<ul style="list-style-type: none">• No discount on transfers from bus transit to ACE Train• VTA accepts validated ACE Train tickets or monthly passes as fare credit for regular or express service (FREE); ACE does not honor VTA passes
Tickets	<ul style="list-style-type: none">• Tickets and monthly passes can be purchased on the station platform 20 minutes before scheduled boarding time – exact change or check with ID only

ACE Train (continued)

Tickets (continued)	<ul style="list-style-type: none">• Tickets and monthly passes can also be purchased at:<ul style="list-style-type: none">- VTA Headquarters, 3331 North First St., San Jose- VTA Customer Service Center, 2 North First St., San Jose- Retail locations, go to www.acerail.com- By mail, go to www.acerail.com and fill out ticket order form- Online, coming soon – go to www.acerail.com for more information
Printed materials	<ul style="list-style-type: none">• Schedules available at all stations• Also available at:<ul style="list-style-type: none">- VTA Headquarters and VTA Customer Service Center; see addresses above- By mail, call 800-411-7245• Materials available in English only• Go to www.acerail.com or go to www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Allowed on train or leave bike in one of the bicycle lockers on platform• Bikes allowed in Bike Car only – first car after locomotive
Wheelchair access	<ul style="list-style-type: none">• Trains, stations and platforms are accessible
Parking	<ul style="list-style-type: none">• Santa Clara/Great America station: free parking• Santa Clara (Downtown) and San Jose stations: \$1.50 per day or \$22 per month for parking permit<ul style="list-style-type: none">- Parking permits are limited in supply and available to monthly pass holders only
Miscellaneous	<ul style="list-style-type: none">• An emergency ride home program is offered to monthly pass holders only, call above number for more information

Connecting Services to/from ACE Train

800-411-7245 • www.acerail.com

Santa Clara/Great America
5099 Stars & Stripes, Santa Clara

Amtrak 800-872-7245

- Amtrak also uses this station
- Amtrak passengers can also ride on the VTA/ACE shuttles (shuttles listed below)

VTA 408-321-2300

- Bus routes within one block of station: 59, 140, 330
- Light Rail link: Lick Mill station is one block away
- Shuttles: see below

ACE Brown Shuttle

- Serves 1st & Tasman, River Oaks & 1st, Seely & River Oaks and 1st & Montague from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:05 pm – 5:10 pm, every 60 min.

ACE Gray Shuttle

- Serves Scott & Bowers, Arques & Lakeside, Stewart & Santa Trinita, Wolfe & Arques, Kifer & Semiconductor from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:53 pm – 4:58 pm, every 60 min.

ACE Green Shuttle

- Serves Old Ironsides & Tasman, Patrick Henry & Democracy, Old M.V. Alviso & Great America from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:10 – 5:15, every 60 min.

ACE Orange Shuttle

- Serves Shoreline & Space Park, Charleston & Huff, Garcia & Marine, San Antonio & Casey and East Meadow from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:44 pm – 4:51 pm, every 60 min.

ACE Purple Shuttle

- Serves Tasman & Champion, Tasman & Baypointe, Tasman & Cisco, Alder & Tasman and Ranch & McCarthy from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:59 pm – 5:03 pm, every 60 min.

Connecting Services to/from ACE Train (continued)

Santa Clara/Great America (continued)	<p><i>ACE Red Shuttle</i></p> <ul style="list-style-type: none"> Serves Carribean & Moffett Park, Java & Crossman, Lockheed (1st & F St.) and Lockheed Martin Transit Center from Santa Clara/Great America ACE station Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:55 pm – 5 pm, every 60 min. <p><i>ACE Violet Shuttle</i></p> <ul style="list-style-type: none"> Serves Technology & McCarthy, McCarthy & Barber, Montague & Trade Zone, South Milpitas & Ames and South Milpitas & Los Coches from Santa Clara/Great America ACE station Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:46 pm – 4:54 pm, every 60 min. <p><i>ACE Yellow Shuttle</i></p> <ul style="list-style-type: none"> Serves Great America & Mission College, Mission College & Wyatt, Scott & San Tomas Expressway, Bowers & Central and Scott & Octavius from Santa Clara/Great America ACE station Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:51 pm – 4:56 pm, every 60 min. <p><i>Cupertino ACE Shuttle</i> 650-857-6787</p> <ul style="list-style-type: none"> Formerly known as ACE Blue Shuttle Open to employees and clients of HP and Agilent only Serves Hewlett-Packard and Agilent Technologies sites from Santa Clara/Great America ACE Station Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:43 pm – 4:51 pm, every 60 min.
Santa Clara 1005 Railroad Av.	<p><i>Breathe Easy Express (BEE)</i> 866-233-9777</p> <ul style="list-style-type: none"> Two routes from Santa Clara station: <ul style="list-style-type: none"> - Civic Center/Space Park Route - Martin/Walsh Route Operation hours: Monday – Friday, 6:30 am – 9:02 am, 3:00 pm – 5:50 pm, every 40 min. <p><i>Caltrain</i> 800-660-4287</p> <ul style="list-style-type: none"> Caltrain also uses this station <p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> Bus route: 10 (Airport Flyer) <p><i>Airport Flyer – VTA Route 10</i></p> <ul style="list-style-type: none"> Serves San Jose International Airport from the Metro Light Rail station and Santa Clara Caltrain station Operation hours: Every day, 5:30 am – midnight, every 15 min.
San Jose 65 Cahill St.	<p><i>Amtrak</i> 800-872-7245</p> <ul style="list-style-type: none"> Amtrak also uses this station <p><i>Caltrain</i> 800-660-4287</p> <ul style="list-style-type: none"> Caltrain also uses this station

Connecting Services to/from ACE Train (continued)

San Jose (continued)

VTA 408-321-2300

- Bus routes: 22, 63, 64, 65, 68, 180, 300, 305, Highway 17 Express
- Shuttle: DASH

DASH (Downtown San Jose Shuttle)

- Serves San Jose Convention Center and Light Rail station, 4th & Paseo de San Antonio from San Jose ACE station
- Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min.

Amtrak – Capitol Corridor

800-872-7245 • www.amtrakcapitols.com

Service area	<ul style="list-style-type: none">• Provides intercity rail service between Sacramento and San Jose along with bus connection service to San Francisco and other cities• Capitol Corridor connecting buses:<ul style="list-style-type: none">- Emeryville station to San Francisco, San Francisco International Airport and Millbrae- Martinez station to Santa Rosa and McKinleyville- San Jose station to Santa Cruz- San Jose station to Morgan Hill, Gilroy, Salinas, Monterey and Carmel- San Jose station to Santa Barbara• Amtrak Santa Clara stations:<ul style="list-style-type: none">- Santa Clara/Great America: 5099 Stars & Stripes Dr. under Tasman Dr. Overpass (unstaffed station with ticket vending machine) – ACE Train also uses this station- San Jose: 65 Cahill St. (staffed station) – ACE Train and Caltrain also use this station• Transit connections with nearly every transit provider in the San Francisco Bay area
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:25 am – 11:55 pm• Saturday – Sunday: 7:40 am – 11:40 pm• Times above include feeder bus departures and arrivals• Call above number for more information
Customer service assistance	<ul style="list-style-type: none">• 24 hours a day, 7 days a week• English and Spanish assistance
Fares	<ul style="list-style-type: none">• Fares are determined by departure point and distance traveled (15 fare zones)• Adult (19 – 61): one-way \$6 – \$26; 10-ride ticket \$18 – \$130; monthly ticket \$71 – \$374• Child (under 2): free, limit one child per fare-paying adult (beyond one child, child (2 -15) fare applies)• Discounted fares for children (2 – 15) – 50%, students – 15%, disabled – 15%, seniors (62+) – 15%, military – 15% and AAA members – 10%• Call above number for more information and restrictions on discounted fares
Transfers	<ul style="list-style-type: none">• No discount on transfers from bus transit to Amtrak• VTA no transfer arrangement

Amtrak (continued)

Tickets	<ul style="list-style-type: none">• Individual tickets (one-way and round-trip) can be purchased at staffed stations, ticket vending machines at stations and aboard the train• \$7 surcharge for purchasing tickets aboard the train if boarded train at staffed station• All types of tickets can be purchased:<ul style="list-style-type: none">- By mail, call 800-872-7245- Online, go to www.amtrak.com
Printed materials	<ul style="list-style-type: none">• Schedules and maps available at staffed stations and aboard trains• Also available:<ul style="list-style-type: none">- By mail, call 800-872-7245• Materials available in English and Spanish• Go to www.amtrakcapitol.com or www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Bike racks available on all Capitol Corridor trains
Wheelchair access	<ul style="list-style-type: none">• Stations and trains are wheelchair accessible, call Amtrak for more information
Parking	<ul style="list-style-type: none">• Free parking available at Santa Clara/Great America station• \$1.50 per day at San Jose station

Connecting Services to/from Amtrak

800-872-7245 • www.amtrakcapitols.com

Santa Clara/Great America
5099 Stars & Stripes, Santa Clara

ACE Train 800-872-7245

- ACE also uses this station
- VTA* 408-321-2300
- Bus routes within one block of station: 59, 140, 330
- Light Rail link: Lick Mill Light Rail station is one block away
- Shuttle routes: see below
- Amtrak passengers can also ride on the VTA/ACE shuttles

ACE Brown Shuttle

- Serves 1st & Tasman, River Oaks & 1st, Seely & River Oaks and 1st & Montague from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:05 pm – 5:10 pm, every 60 min.

ACE Gray Shuttle

- Serves Scott & Bowers, Arques & Lakeside, Stewart & Santa Trinita, Wolfe & Arques, Kifer & Semiconductor from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:53 pm – 4:58 pm, every 60 min.

ACE Green Shuttle

- Serves Old Ironsides & Tasman, Patrick Henry & Democracy, Old M.V. Alviso & Great America from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:10 – 5:15, every 60 min.

ACE Orange Shuttle

- Serves Shoreline & Space Park, Charleston & Huff, Garcia & Marine, San Antonio & Casey and East Meadow from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:44 pm – 4:51 pm, every 60 min.

ACE Purple Shuttle

- Serves Tasman & Champion, Tasman & Baypointe, Tasman & Cisco, Alder & Tasman and Ranch & McCarthy from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:59 pm – 5:03 pm, every 60 min.

Connecting Services to/from Amtrak (continued)

Santa Clara/Great America (continued)

ACE Red Shuttle

- Serves Carribean & Moffett Park, Java & Crossman, Lockheed (1st & F St.) and Lockheed Martin Transit Center from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:55 pm – 5:00 pm, every 60 min.

ACE Violet Shuttle

- Serves Technology & McCarthy, McCarthy & Barber, Montague & Trade Zone, South Milpitas & Ames and South Milpitas & Los Coches from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:46 pm – 4:54 pm, every 60 min.

ACE Yellow Shuttle

- Serves Great America & Mission College, Mission College & Wyatt, Scott & San Tomas Expwy, Bowers & Central and Scott & Octavius from Santa Clara/Great America ACE station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:51 pm – 4:56 pm, every 60 min.

Cupertino ACE Shuttle 650-857-6787

- Formerly known as ACE Blue Shuttle
- Open to employees and clients of HP and Agilent only
- Serves Hewlett-Packard and Agilent Technologies sites from Santa Clara/Great America ACE Station
- Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:43 pm – 4:51 pm, every 60 min.

San Jose 65 Cahill St.

ACE Train 800-872-7245

- ACE also uses this station

Caltrain 800-660-4287

- Caltrain also uses this station

VTA 800-894-9908

- Bus routes: 22, 63, 64, 65, 68, 180, 300, 304, Highway 17 Express (970)
- Shuttle route: DASH (804); see below

DASH (Downtown San Jose Shuttle)

- Serves San Jose Convention Center and Light Rail station, 4th & Paseo de San Antonio from San Jose Amtrak station
- Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min.

BART

415-989-2278 • www.bart.gov

Service area	<ul style="list-style-type: none">• Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties with direct service to San Francisco International Airport• BART service lines:<ul style="list-style-type: none">- Dublin/Pleasanton to/from SFO- Fremont to/from Richmond- Fremont to/from San Francisco/Daly City- Pittsburg/Bay Point to/from Millbrae- Richmond to/from Daly City• Transit connections with nearly every transit provider in the San Francisco Bay Area
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:00 am – midnight• Saturday: 6:00 am – midnight• Sunday: 8:00 am – midnight• Prior to traveling in early morning or late night, check BART schedules for the times of the first and last trains at each station
Customer service assistance	<ul style="list-style-type: none">• Monday – Saturday: 6:00 am – midnight• Sunday: 8:00 am – midnight• English, Chinese and Spanish assistance
Fares	<ul style="list-style-type: none">• Based on distance traveled• Adult: one-way \$1.25 – \$5.70; discount tickets \$30 (\$32 value) and \$45 (\$48 value)• Children (under 5): free• Children (5 – 12): discount ticket \$4 (\$16 value)• Disabled/senior (65+): discount ticket \$4 (\$16 value)• BARTPlus: \$28 – \$61
Transfers	<ul style="list-style-type: none">• No discount on transfers from bus transit to BART• BART riders transferring to/from select public transit can purchase BARTPlus (set amount of BART fare + unlimited bus travel) to realize savings• VTA accepts BART-To-Bus transfers and BARTPlus passes as regular fare credit (\$1.50) – Fremont BART station only; BART does not honor VTA passes as fare credit
Tickets	<ul style="list-style-type: none">• Individual tickets can be purchased at all stations• High-value tickets and BARTPlus can be purchased at:<ul style="list-style-type: none">- Embarcadero, Lake Merritt and Montgomery stations- By mail, send SASE and check to BART, 800 Madison Av., Oakland, CA 94607, Attn: Pass Office- Online, go to www.bart.gov• Call above number or go to www.bart.gov for more retail locations

BART (continued)

Printed materials	<ul style="list-style-type: none"> Schedules and maps available at all stations Materials available in English, Chinese and Spanish Go to www.bart.gov for BART Trip Planner, schedules, maps, directions and station guide
Bike access	<ul style="list-style-type: none"> Allowed on specific lines and at specific times See <i>All About BART</i> brochure or go to www.bart.gov for more information
Wheelchair access	<ul style="list-style-type: none"> Accessible elevators allow for access to platforms at all stations Prior to travel call 888-2-ELEVAT (888-235-3828) to verify if elevators on your line are working
Parking	<p><u>East Bay stations:</u></p> <ul style="list-style-type: none"> Parking is restricted to 24 hours, Monday – Friday Parking is free at all East Bay stations except Lake Merritt (\$.25) Monthly reserved parking is available at all East Bay stations with parking and the cost varies from station to station: \$42/\$63/\$84 These stations require patrons to daily validate their parking space numbers Monday – Friday: El Cerrito del Norte, Lafayette, North Berkeley, Orinda, Rockridge and Walnut Creek (excluding holidays) Parking permits can be purchased online at www.bart.gov or by calling 800-676-1611 <p><u>West Bay stations:</u></p> <ul style="list-style-type: none"> Parking is restricted to 24 hours, Monday – Friday All West Bay stations require a daily or monthly parking fee and the cost varies from station to station: <ul style="list-style-type: none"> - Colma & Daly City: daily \$2.00; monthly unreserved \$42; monthly reserved \$63 - Millbrae & San Bruno & South San Francisco: daily \$1.00; monthly unreserved \$20; monthly reserved \$30 Parking permits can be purchased online at www.bart.gov or by calling 800-676-1611
Carpool to BART	<ul style="list-style-type: none"> The Regional Rideshare Program provides parking permits for people who carpool to BART stations These permits allow each carpool to park in prime locations near the BART entrance gates for FREE Each carpool partner needs a BART Parking Permit Call the Regional Rideshare Program at 511 (say “Rideshare”) or go to www.511.org (click “Rideshare”) for a BART Parking Permit

Connecting Services to/from BART

415-989-2278 • www.bart.gov

Fremont BART

2000 BART Wy. at Civic
Center Dr.

AC Transit 510-477-0192

- Bus routes: 99, 211, 212, 213, 214, 215, 217, 218, 219, 223, 234, 235, 253, 258, 328, 330

VTA 408-321-2300

- Bus routes: 140, 141, 180, 520

Service area	<ul style="list-style-type: none"> • Provides rail service in San Francisco, San Mateo and Santa Clara counties • Santa Clara Caltrain stations: Blossom Hill (San Jose), California Ave. (Palo Alto), Capitol (San Jose), College Park (San Jose), Gilroy, Lawrence (Sunnyvale), Morgan Hill, Mountain View, Palo Alto, San Antonio (Mountain View), San Jose, San Martin, Santa Clara, Stanford (Palo Alto), Sunnyvale, Tamien (San Jose) • Transit connections with many transit providers in the San Francisco Bay Area
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 4:34 am – 12:07 am • Saturday – Sunday: 6 am – 8:10 pm (bus service only – till Spring 2004) • Weekend train service is suspended until Spring 2004 due to construction along parts of train corridor
Customer service assistance	<ul style="list-style-type: none"> • Monday – Friday: 6:00 am – 10:00 pm • Saturday – Sunday: 8:00 am – 8:00 pm • English and Spanish assistance
Fares	<ul style="list-style-type: none"> • Fares are determined by departure point and distance traveled (six fare zones) • Adult (18 – 64): one-way \$1.75 – \$8; zone upgrade: \$1.25; day pass \$3.50 – \$16; 10-ride ticket \$15 – \$68; monthly ticket \$46.50 – \$212 • Children (under 5): free, limit one child per fare-paying adult (beyond one child, youth fare applies) • Youth (5 – 17): one-way \$.75 – \$4; zone upgrade \$.75; day pass \$1.75 – \$8; 10-ride ticket \$7.50 – \$34; monthly ticket \$23.25 – \$106 • Disabled/senior (65+): one-way \$.75 – \$4; zone upgrade \$.75 day pass \$1.75 – \$8; 10-ride ticket \$7.50 – \$34; monthly ticket \$23.25 – \$106 • Peninsula Pass: \$45 + Caltrain monthly ticket or discount monthly ticket cost <ul style="list-style-type: none"> - Unlimited rides on Muni, including cable cars, local fare credit on Dumbarton Express, SamTrans, VTA buses and light rail + face value of Caltrain monthly ticket
Transfers	<ul style="list-style-type: none"> • No discount on transfers from bus transit to Caltrain • Caltrain monthly ticket valid for two or more zones is good as local fare credit on all SamTrans and VTA buses and light rail • Muni Fast Pass: \$45 <ul style="list-style-type: none"> - Unlimited rides on Muni and Caltrain – only within San Francisco - Caltrain will discontinue acceptance of Muni Fast Pass Spring 2004

Caltrain (continued)

Transfers (continued)	<ul style="list-style-type: none"> • Peninsula Pass: see “Fares” section above
Tickets	<ul style="list-style-type: none"> • 10-ride tickets and monthly tickets can be purchased at: <ul style="list-style-type: none"> - Staffed stations from ticket clerks - Ticket vending machines at stations - Caltrain Headquarters, 1250 San Carlos Av., San Carlos - Ticket-By-Mail, call 650-508-6292 or go to www.caltrain.com for application (program automatically mails monthly ticket or two 10-ride tickets to you each month) - Ticket-By-Internet, go to www.caltrain.com (10-ride tickets only)
Printed materials	<ul style="list-style-type: none"> • Schedules and maps available at staffed stations and aboard trains • Also available at: <ul style="list-style-type: none"> - Caltrain Headquarters, 1250 San Carlos Av., San Carlos - By mail, call 800-660-4287 • Materials available in English and Spanish • Go to www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Allowed on all trains – each train will have at least one bike car accommodating 32 bicycles • Bikes allowed in northern-most car, designated by yellow decal
Wheelchair access	<ul style="list-style-type: none"> • Most stations are wheelchair accessible, call 800-660-4287 for more information • Wheelchair users board the second car from the north, designated by blue accessibility symbol • Wheelchair users wait for conductor at the designated boarding area for assistance with lift
Parking	<ul style="list-style-type: none"> • All-day parking (24-hour limit) is available at most Caltrain stations for \$1.50 – including motorcycles • Stations south of San Jose Diridon station offer free parking • Higher rates are charged at San Jose Diridon Caltrain station during HP Pavilion events and at Palo Alto and other stations on some evenings • Parking permits can be purchased along with monthly and discount monthly tickets • Only one parking permit can be purchased when buying two 10-ride tickets • Parking fee waived for any person with a disability – car must display a permanent disabled California license plate or parking placard issued by the DMV • Call above number or go to www.caltrain.com for more information

Connecting Services to/from Caltrain

800-660-4287 • www.caltrain.com

Palo Alto

95 University Av. at Alma St.

Dumbarton Express 510-471-0192

- Bus routes: DB, DB1

SamTrans 800-660-4287

- Bus routes: 280, 281, 297, 390, 391, 397
 - Bus routes two blocks north of Palo Alto station: KX, PX
- VTA* 408-321-2300

- Bus routes: 22, 35, 88, 300

East Palo Alto Shuttle 800-660-4287 or 650-853-3189

- Serves Palo Alto Park, University Village, Mid-Town, East Palo Alto Gardens and West Side from Palo Alto Caltrain Station
- Operation hours: Monday – Friday, 6 am – 8 am, 4 pm – 7 pm, every 60 min.

Marguerite Shuttle 650-723-9362

- Several routes serve Palo Alto and Stanford University from the Palo Alto Caltrain station
- The routes listed below are the most relevant for this guide; call above number for more information
- Line A – serves Stanford Shopping Center, the Medical Center, the Main Quad and California Ave. Caltrain station from the Palo Alto Caltrain station
 - Operation hours: Monday – Friday, 6 am – 8 pm, every 15 min.
- Line B – serves Stanford Medical Center by way of Tresidder and Town and Country Village from the Palo Alto Caltrain station
 - Operation hours: Monday – Friday, 6 am – 8 pm, every 15 min.

Palo Alto Free Shuttle 650-329-2520

- Two routes serve Palo Alto from the Palo Alto Caltrain station
- Crosstown Shuttle – serves downtown Palo Alto to East Charleston Rd. from Palo Alto Caltrain station
 - Operation hours: Monday – Friday, 7 am – 6 pm, every 30 min.
- Embarcadero Shuttle – serves employers in the Embarcadero/Baylands area, residents in the Embarcadero Road corridor and students at Palo Alto High School from Palo Alto Caltrain station
 - Operation hours: Monday – Friday, 7 am – 9:30 am, 11:45 am – 1:45 pm, 3:05 pm – 6:30 pm, every 15 min.

Connecting Services to/from Caltrain (continued)

Stanford Embarcadero Rd. at Alma St., Palo Alto	VTA 408-321-2300 <ul style="list-style-type: none"> • Bus route within one block of station: 22
California Ave. Park Bl. & California Av., Palo Alto	VTA 408-321-2300 <ul style="list-style-type: none"> • Bus route: 88 <i>Deer Creek Employer Shuttle</i> 800-660-4287 <ul style="list-style-type: none"> • Serves Deer Creek area office buildings from California Ave. Caltrain station • Operation hours: Monday – Friday, 7:12 am – 9:12 am, 3:24 – 5:43 pm, every 45 min. <i>Marguerite Shuttle</i> 650-723-9362 <ul style="list-style-type: none"> • Line A – serves Palo Alto Caltrain station, Stanford Shopping Center, the Medical Center, the Main Quad from the California Ave. Caltrain station - Operation hours: Monday – Friday, 6 am – 8 pm, every 15 min.
San Antonio Showers Dr. at San Antonio Rd., Mountain View	VTA 408-321-2300 <ul style="list-style-type: none"> • Bus routes: 23, 32, 34, 35, 40 <i>North Bayshore Employer Shuttle</i> 800-660-4287 <ul style="list-style-type: none"> • Serves North Bayshore area office buildings from San Antonio Caltrain station • Operation hours: Monday – Friday, 7:19 am – 9:21 am, 4:43 pm – 6:55 pm, every 30 – 45 min. <i>Space Systems/Loral Employer Shuttle</i> 800-660-4287 <ul style="list-style-type: none"> • Serves Space Systems/Loral buildings from San Antonio Caltrain station • Operation hours: Monday – Friday, 6:07 am – 8:23 am, 3:10 pm – 6:02 pm, every 30 min.
Mountain View View St. & W. Evelyn Av.	VTA 408-321-2300 <ul style="list-style-type: none"> • Bus routes: 34, 35, 51, 52, 304, 305 <i>Shoreline Employer Shuttle</i> 800-660-4287 <ul style="list-style-type: none"> • Serves Shoreline area office buildings from Mountain View Caltrain station • Operation hours: Monday – Friday, 6:31 am – 9:22 am, 3:52 pm – 7:23 pm, every 45 – 60 min. <i>Whisman Employer Shuttle</i> 800-660-4287 <ul style="list-style-type: none"> • Serves Whisman area office buildings from Mountain View Caltrain station • Operation hours: Monday – Friday, 6 am – 8:30 am, 4:25 pm – 6:15 pm, every 30 – 45 min.
Sunnyvale Evelyn Av. & S. Frances St.	VTA 408-321-2300 <ul style="list-style-type: none"> • Bus routes: 26, 32, 53, 54, 55, 140

Connecting Services to/from Caltrain (continued)

Sunnyvale (continued)	<p><i>Mary/Almanor Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Mary/Almanor area office buildings from Sunnyvale Caltrain station • Operation hours: Monday – Friday, 6:26 am – 9:26 am, 4:02 pm – 6:25 pm, every 30 – 60 min. <p><i>Moffett Park Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Moffett Park area office buildings from Sunnyvale Caltrain station • Operation hours: Monday – Friday, 6:27 am – 9:26 am, 3:15 pm – 6:15 pm, every 30 – 45 min.
Lawrence Lawrence Exp. & Lawrence Station Rd., Sunnyvale	<p><i>Arques/Fujitsu Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Arques area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 6:30 am – 9:15 am, 3:35 pm – 6:15 pm, every 15 – 30 min. <p><i>Arques/Phillips Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Arques area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 6:30 am – 9:15 am, 4:05 pm – 6:45 pm, every 15 – 30 min. <p><i>Bowers/Walsh Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Bowers/Walsh area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 6:28 am – 8:58 am, 3:58 pm – 6:27 pm, every 15 – 60 min. <p><i>Duane Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Duane area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 7:11 am – 9:33 am, 3:29 pm – 6:07 pm, every 20 – 30 min. <p><i>Mission College Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Mission area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 6:28 am – 8:58 am, 3:55 pm – 6:27 pm, every 15- 30 min. <p><i>Vallco Employer Shuttle 800-660-4287</i></p> <ul style="list-style-type: none"> • Serves Vallco area office buildings from Lawrence Caltrain station • Operation hours: Monday – Friday, 6:28 am – 9:28 am, 3:57 pm – 6:38 pm, every 20 – 50 min.

Connecting Services to/from Caltrain (continued)

Santa Clara Railroad Av. & Franklin St.	<p><i>ACE Train</i> 800-872-7245</p> <ul style="list-style-type: none"> • ACE also uses this station <p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 10 (Airport Flyer; see below), 22, 32, 34, 44, 60, 300, 305 <p><i>Airport Flyer – VTA Route 10</i></p> <ul style="list-style-type: none"> • Serves San Jose International Airport from the Metro Light Rail station and Santa Clara Caltrain station • Operation hours: Every day, 5:30 am – midnight, every 15 min. <p><i>Breathe Easy Express (BEE)</i> 866-233-9777</p> <ul style="list-style-type: none"> • Two routes • Civic Center/Space Park Route – serves employers in Civic Center and Space Park area from Santa Clara Caltrain station • Martin/Walsh Route – serves employers along Martin and Walsh from Santa Clara Caltrain station • Operation hours: Monday – Friday, 6:30 am – 9:02 am, 3 pm – 5:50 pm, every 40 min.
College Park Stockton Av. & Emory St., San Jose	<p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 36, 62
San Jose Diridon/Cahill Cahill St. & W. Santa Clara St.	<p><i>ACE Train</i> 800-872-7245</p> <ul style="list-style-type: none"> • ACE also uses this station <p><i>Amtrak</i> 800-872-7245</p> <ul style="list-style-type: none"> • Amtrak also uses this station <p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 22, 63, 64, 65, 68, 180, 300, 304, Highway 17 Express • Shuttle route: DASH <p><i>DASH (Downtown San Jose Shuttle)</i></p> <ul style="list-style-type: none"> • Serves San Jose Convention Center and Light Rail station, 4th & Paseo de San Antonio from San Jose Diridon/Cahill Caltrain station • Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min.
Tamien Alma Av. & Lick Av., San Jose	<p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 25, 82
Capitol Monterey Hwy. & Fehren, San Jose	<p><i>VTA</i> 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 66, 68, 304, 305

Connecting Services to/from Caltrain (continued)

Blossom Hill Monterey Hwy. & Ford Rd., San Jose	<p>VTA 408-321-2300</p> <ul style="list-style-type: none"> • <i>Bus route: 72</i> <p><i>IBM Shuttle</i></p> <ul style="list-style-type: none"> • Phone number withheld by request • Open to employees and clients only • Serves Hitachi/Global Storage Technologies and IBM site from Santa Teresa Light Rail station and Blossom Hill Caltrain station • Fixed-route and dial-a-ride service • Operation hours: Monday – Friday, peak commute hours
Morgan Hill Butterfield Bl. & E. Main Av.	<p>VTA 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 15, 521
San Martin Monterey Hwy. & San Martin Rd.	<p>VTA 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 68, 521
Gilroy Old Gilroy St. & Monterey St.	<p><i>Monterey/Salinas Transit 831-424-7695</i></p> <ul style="list-style-type: none"> • Bus routes: 25, 26 <p><i>San Benito County Transit 831-7665</i></p> <ul style="list-style-type: none"> • Shuttles: Gilroy Caltrain Shuttle, Gilroy Greyhound/Caltrain Shuttle <p>VTA 408-321-2300</p> <ul style="list-style-type: none"> • Bus routes: 17, 19, 68, 521

VTA Light Rail

408-321-2300 • www.vta.org

Service area	<ul style="list-style-type: none">• Provides light rail service in Santa Clara County• VTA Light Rail service lines:<ul style="list-style-type: none">- Almaden – Ohlone/Chynoweth- Santa Teresa – Baypointe- I-880/Milpitas – Mountain View• Transit connections with ACE Train, Amtrak, Caltrain, Greyhound, Highway 17 Express and Santa Cruz Metro (via Highway 17 Express)
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:30 am – 1:30 am• Saturday – Sunday: 4:30 am – 1:30 am• Hours vary for each light rail line• Call above number for more information
Customer service assistance	<ul style="list-style-type: none">• Monday – Friday: 6:00 am – 7:00 pm• Saturday: 7:30 am – 4 pm• No operator assistance available on Sunday• Automated information available 24 hours a day, 7 days a week• VTA can accommodate any language
Fares	<ul style="list-style-type: none">• Adult (18 – 64) regular: one-way \$1.50; day pass \$4.50; day pass tokens – 5 for \$20.25; monthly pass \$52.50• Adult express: one-way \$3; day pass \$9; monthly pass \$90• Child (under 5): free• Youth (5 – 17): regular & express \$1.25; day pass \$3.75; day pass tokens – 5 for \$16.90; monthly pass \$30• Disabled/Senior (65+) regular & express: \$.75; day pass \$1.75; monthly sticker (with RTC card only) \$17.50• Annual Monthly Pass Subscription: pre-purchase 12 monthly passes for the price of 11 monthly passes; each month pass sent to you; available for Adult, Youth, Disabled/Senior and Express
Transfers	<ul style="list-style-type: none">• VTA does not offer transfers within its system – day or monthly passes can be purchased• <i>ACE Train</i> does not honor VTA tickets or passes as fare credit; riders transferring to VTA can use validated ACE Train tickets or monthly passes as fare credit for regular or express service (FREE)• <i>Amtrak</i> no transfer arrangement• <i>Caltrain</i> does not honor VTA tickets or passes as fare credit; riders transferring to VTA can use Caltrain monthly ticket valid for two or more zones as local fare credit (\$1.50) or any Caltrain monthly pass with two Peninsula Pass Stickers (see Caltrain table for more information)

VTA Light Rail (continued)

Tickets	<ul style="list-style-type: none">• Single rides and day passes can be paid for at light rail stations prior to boarding<ul style="list-style-type: none">- Ticket vending machines are available for ticket purchases at each light rail station- VTA customers without pre-purchased passes or RTC cards with stickers are responsible for purchasing their light rail tickets before they board a light rail vehicle• Passes and stickers can be purchased at:<ul style="list-style-type: none">- VTA Headquarters, 3331 North First St., San Jose- VTA Customer Service Center, 2 North First St., San Jose- By mail, send SASE and check to VTA, 3331 North First St., San Jose, CA 95134, Attn: Ticket Desk- Many Albertsons, Longs Drugs and Safeway stores- For more retail location information, call VTA or go to www.vta.org
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses and light rail vehicles• Also available at:<ul style="list-style-type: none">- VTA Headquarters and VTA Customer Service Center; see addresses above• Materials available in English, Spanish and Vietnamese• Go to www.vta.org or www.511.org, click “Transit” for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Light rail:<ul style="list-style-type: none">- Up to four bikes allowed on interior rack in center section (turntable area)- Up to two more bikes allowed on the floor in the center section
Wheelchair access	<ul style="list-style-type: none">• Light rail:<ul style="list-style-type: none">- All stations and cars are accessible- Lifts and ramps are available at the front of the station platform- Light rail passengers traveling southbound beyond the Japantown/Ayer station who require the assistance of a ramp to disembark from a light rail vehicle should position themselves at the front of the first car of the light rail vehicle before reaching the Japantown/Ayer station

Connecting Services to/from VTA Light Rail

408-321-2300 • www.vta.org

<i>Almaden – Ohlone/Chynoweth Line</i>	
Almaden	VTA <ul style="list-style-type: none"> • Bus routes: 13, 64, 65
Oakridge	VTA <ul style="list-style-type: none"> • Bus routes: 13, 67
Ohlone/Chynoweth	VTA <ul style="list-style-type: none"> • Bus routes: 13, 67, 102
<i>Santa Teresa – Baypointe Line</i>	
Santa Teresa	VTA <ul style="list-style-type: none"> • Bus routes: 67, 68, 72, 102, 122, 304, 305 • Shuttle route: IBM Shuttle <i>IBM Shuttle – VTA Route 806 800-894-9908</i> <ul style="list-style-type: none"> • Serves IBM Bailey Ave. facility from the Santa Teresa Light Rail station • Operation hours: Monday – Friday, 6:05 am – 9:05 am, 3 pm – 7:15 pm, every 15 min.
Cottle	VTA <ul style="list-style-type: none"> • Bus routes: 27, 68, 501 • Shuttle route: Kaiser/VA Shuttle <i>Kaiser/VA Shuttle</i> <ul style="list-style-type: none"> • Serves Kaiser Hospital, Veterans Administration Clinic and Child & Adolescent Psychiatric Services (this site by request only) from the Cottle Light Rail station • Operation hours: Monday – Friday, 7 am – 5 pm, every 30 min.
Snell	VTA <ul style="list-style-type: none"> • Bus routes: 66, 102, 122, 304, 305
Blossom Hill	VTA <ul style="list-style-type: none"> • Bus route: 27
Ohlone/Chynoweth	VTA <ul style="list-style-type: none"> • Bus routes: 13, 67, 102
Branham	VTA <ul style="list-style-type: none"> • Bus route: 38

Connecting Services to/from VTA Light Rail (continued)

Capitol	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 37, 70 • Shuttle route: 49ers Express Shuttle <i>49ers Express Shuttle</i> • Serves 49ers home games from Capitol and River Oaks Light Rail stations • Operation hours: call VTA for more information • Fare: \$18 round-trip
Curtner	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 26
Tamien	<p>CalTrain</p> <ul style="list-style-type: none"> • Caltrain link (station at Alma Av. & Lick Av.) <p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus routes: 25, 82
Virginia	No connecting services available
Children's Discovery Museum	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 23, 85
Convention Center	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 23, 85 • Shuttle route: DASH <i>DASH (Downtown San Jose Shuttle)</i> • Serves San Jose Convention Center and Light Rail station, 4th & Paseo de San Antonio from Diridon/Cahill Caltrain station • Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min.
Paseo De San Antonio	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 23, 63, 65, 66, 68, 72, 73, 81, 82, 85, 304, 305 • Shuttle routes: DASH, Sharks Shuttle <i>DASH (Downtown San Jose Shuttle) - VTA Route 804</i> 800-894-9908 • Serves San Jose Convention Center and Light Rail station, 4th & Paseo de San Antonio from San Jose Diridon/Cahill Caltrain station • Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min. <p><i>Sharks Shuttle</i></p> <ul style="list-style-type: none"> • Serves HP Pavilion for all San Jose Sharks home games from Santa Clara and Paseo de San Antonio Light Rail stations • Operation hours: 60 minutes before the Sharks game begins, every five min.

Connecting Services to/from VTA Light Rail (continued)

Santa Clara	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 22, 23, 63, 64, 65, 66, 68, 72, 73, 81, 82, 85, 180, 300, 304, 305, Highway 17 Express • Shuttle routes: DASH, Sharks Shuttle <p><i>DASH (Downtown San Jose Shuttle))</i></p> <ul style="list-style-type: none"> • Serves San Jose Convention Center and Light Rail station, Santa Clara Light Rail station (Northbound: Santa Clara & 1st; Southbound: Santa Clara & 2nd), 4th & Paseo de San Antonio from San Jose Diridon/Cahill Caltrain station • Operation hours: Monday – Friday, 6:15 am – 6:35 pm, every 10 min. <p><i>Sharks Shuttle</i></p> <ul style="list-style-type: none"> • See above Paseo de San Antonio station listing
Saint James	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 23, 66, 72, 73, 82, 85, 180, 304
Japantown/Ayer	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 66
Civic Center	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 12, 36, 62, 66, 180
Gish	No connecting services available
Metro/Airport	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 10 (Airport Flyer) <p><i>Airport Flyer – VTA Route 10</i></p> <ul style="list-style-type: none"> • Serves San Jose International Airport from the Metro Light Rail station and Santa Clara Caltrain station • Operation hours: Every day, 5:30 am – midnight, every 15 min.
Karina Court	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 59
Component	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 59
Bonaventura	<p>VTA</p> <ul style="list-style-type: none"> • Bus route: 44
Orchard	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 44, 321
River Oaks	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 44, 58 • Shuttle routes: ACE Brown Shuttle, River Oaks Light Rail Shuttle, 49ers Express Shuttle <p><i>ACE Brown Shuttle</i></p> <ul style="list-style-type: none"> • Serves 1st & Tasman, River Oaks Light Rail station (River Oaks & 1st), Seely & River Oaks and 1st & Montague from Santa Clara/Great America ACE station

Connecting Services to/from VTA Light Rail (continued)

River Oaks (continued)	<p><i>ACE Brown Shuttle continued</i></p> <ul style="list-style-type: none"> • Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:05 pm – 5:10 pm, every 60 min. <p><i>River Oaks Light Rail Shuttle</i></p> <ul style="list-style-type: none"> • Serves River Oaks Parkway, Villager Center Dr. and Seely Av. from River Oaks Light Rail station • Operation hours: Monday – Friday, 6:30 am – 9:31 am, 3:36 am – 6:36 pm, every 15 min. <p><i>49ers Express Shuttle</i></p> <ul style="list-style-type: none"> • Serves 49ers home games from Capitol and River Oaks Light Rail stations • Operation hours: call VTA for more information • Fare: \$18 round-trip
Tasman	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 33, 58, 140, 330 • Shuttle routes: ACE Brown Shuttle, ACE Purple Shuttle <p><i>ACE Brown Shuttle</i></p> <ul style="list-style-type: none"> • See above River Oaks station listing <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • Serves Tasman & Champion, Tasman & Baypointe, Tasman & Cisco, Alder & Tasman, Ranch & McCarthy and Tasman Light Rail station (First & Tasman) from Santa Clara/Great America ACE station • Operation hours: Monday – Friday, 6:22 am – 8:38 pm, 2:59 pm – 5:03 pm, every 60 min.
Baypointe	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 33, 58, 74, 140, 330 • Shuttle route: ACE Purple Shuttle <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • See above Tasman station listing
<i>I-880/Milpitas – Mountain View Link</i>	
I-880/Milpitas	<p>AC Transit 510-477-0192</p> <ul style="list-style-type: none"> • Bus route: <p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus routes: 33, 74, 140, 330 • Shuttle route: ACE Purple Shuttle <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • See above Tasman station listing
Cisco Way	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 33, 74, 140, 330 • Shuttle route: ACE Purple Shuttle <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • See above Tasman station listing

Connecting Services to/from VTA Light Rail (continued)

Champion	<p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus routes: 140, 330 • Shuttle route: ACE Purple Shuttle <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • See above Tasman station listing
Lick Mill	<p><i>ACE Train</i> 800-872-7245</p> <ul style="list-style-type: none"> • ACE Train station in one block away at 5099 Stars & Stripes <p><i>Amtrak</i> 800-872-7245</p> <ul style="list-style-type: none"> • Amtrak station is one block away at 5099 Stars & Stripes <p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus routes: 59, 140, 330 • Shuttle route: ACE Purple Shuttle <p><i>ACE Purple Shuttle</i></p> <ul style="list-style-type: none"> • See above Tasman station listing
Great America	<p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus routes: 59, 140, 330 • Shuttle route: ACE Green Shuttle <p><i>ACE Green Shuttle</i></p> <ul style="list-style-type: none"> • Serves Old Ironsides & Tasman, Patrick Henry & Democracy, Old M.V. Alviso & Great America from Santa Clara/Great America ACE station • Operation hours: Monday – Friday, 6:22 am – 8:38 am, 3:10 pm – 5:15 pm, every 60 min.
Old Ironsides	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 55, 57, 59, 60, 140, 141, 330 • Shuttle route: Great America Shuttle <p><i>Great America Shuttle</i></p> <ul style="list-style-type: none"> • Serves Great America employee entrance, exit and parking from Old Ironsides Light Rail station • Operation hours: everyday, 7:04 am – 12:44 am, every 15 min.
Reamwood	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 55, 321
Vienna	No connecting services available
Fair Oaks	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 26, 54
Crossman	<p><i>LAVTA's Primetime</i> 925-455-7500</p> <ul style="list-style-type: none"> • Serves Santa Clara County from Livermore-Amador Valley area in Alameda County • Operation hours: Call LAVTA for more information <p><i>SMART</i> 209-943-1111</p> <ul style="list-style-type: none"> • Serves Santa Clara County from San Joaquin County • Operation hours: Call SMART for more information

Connecting Services to/from VTA Light Rail (continued)

Crossman (continued)	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 26, 54, 122, 321, 328, 520, 521 • Shuttle route: ACE Red Shuttle <p><i>ACE Red Shuttle</i></p> <ul style="list-style-type: none"> • Serves Carribean & Moffett Park, Crossman Light Rail station (Java & Crossman), Lockheed (1st & F St.) and Lockheed Martin Transit Center from Santa Clara/Great America ACE station • Operation hours: Monday – Friday, 6:22 am – 8:38 am, 2:55 pm – 5 pm, every 60 min.
Boregas	<p><i>LAVTA's Primetime 925-455-7500</i></p> <ul style="list-style-type: none"> • See above Crossman station listing <p><i>SMART 209-943-1111</i></p> <ul style="list-style-type: none"> • See above Crossman station listing <p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 26, 54, 122, 321, 328, 520, 521 • Shuttle route: ACE Red Shuttle <p><i>ACE Red Shuttle</i></p> <ul style="list-style-type: none"> • See above Crossman station listing
Lockheed Martin	<p><i>LAVTA's Primetime 925-455-7500</i></p> <ul style="list-style-type: none"> • See above Crossman station listing <p><i>SMART 209-943-1111</i></p> <ul style="list-style-type: none"> • See above Crossman station listing <p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 26, 54, 122, 321, 328, 520, 521 • Shuttle route: ACE Red Shuttle <p><i>ACE Red Shuttle</i></p> <ul style="list-style-type: none"> • See above Crossman station listing
Moffett Park	No connecting services available
Bayshore NASA	No connecting services available
Middlefield	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 32, 35, 304, 305
Whisman	<p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 304, 305
Evelyn Station	<p>VTA 800-894-9908</p> <ul style="list-style-type: none"> • Bus route: 34
Downtown Mountain View	<p><i>Caltrain 800-660-4287</i></p> <ul style="list-style-type: none"> • Caltrain link (View St. & W. Evelyn Av.) <p>VTA</p> <ul style="list-style-type: none"> • Bus routes: 34, 35, 51, 52, 304, 305

Paratransit Service

ADA Paratransit service is door-to-door public transportation that is available to individuals whose disabilities prevent the use of accessible fixed-route buses, light rail and trains.

OUTREACH

408-436-2865 • TDD 408-436-0155

Service area	<ul style="list-style-type: none">• Provides paratransit service in Santa Clara County for persons who have been certified as eligible for Americans with Disabilities Act (ADA) Paratransit• Coordinates with Alameda County's East Bay Paratransit and San Mateo County's Redi-Wheels for destinations outside service area
Hours of operation	<ul style="list-style-type: none">• Every day: 5 am – 2 am
Operator assistance	<ul style="list-style-type: none">• Every day: 8 am – 5 pm• English, Spanish and Vietnamese assistance• Language Line services are available to meet other language needs
Reservations	<ul style="list-style-type: none">• Participants must be certified as ADA Paratransit-eligible and have a open account with OUTREACH before reservations can be made• Reservations for standard ADA Paratransit service may be made by 5:00 pm the day before the ride is needed• Same-day requests will be honored on a space-available basis – special fee is assessed for these rides• Reservations can also be made up to 14 days in advance
Eligibility	<ul style="list-style-type: none">• Available to persons with disabilities who have been certified as eligible for ADA Paratransit• Call OUTREACH for information on getting certified
Fares	<ul style="list-style-type: none">• \$3 one-way• \$12 one-way for same-day request

Section 5: Non-transit Transportation

Automobile Transportation Services

Department of Motor Vehicles (DMV)

Driver's licenses and automobile insurance are required for every person operating a motor vehicle. All automobiles must be registered with the DMV. The DMV also has helpful information on buying a car.

Santa Clara County has several DMV locations:

Gilroy	6984 Chestnut St.
Los Gatos	600 N. Santa Cruz Av.
San Jose	111 W. Alma Av.
Santa Clara	3665 Flora Vista Av.
Santa Teresa	180 Martinvale Ln.

Telephone & Web Site Information

- ◆ **Contact all DMV offices at 800-777-0133 or go to www.dmv.ca.gov** for information on driver's licenses, vehicle registration and other topics. TDD 800-368-4327.

Buying/Repairing Vehicles

Telephone & Web Site Information

- ◆ **Go to www.carbuyingtips.com*** for information on buying new and used cars.
- ◆ **Go to www.smogcheck.ca.gov** for information on automotive repair, smog checks and other related topics.
- ◆ **Go to a local library or bookstore** and ask for assistance in finding related materials.

Driving Directions

Telephone & Web Site Information

- ◆ **Contact your employer** for directions to your worksite.
- ◆ **Go to www.mapquest.com* or <http://maps.yahoo.com>*** for directions to any location.

*RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Connecting Services to/from VTA Light Rail (continued)

Insurance

Telephone and Web Site Information

- ♦ **Consult your Yellow Pages** under "Insurance" for a listing of insurance providers in your area.
- ♦ **Go to www.insweb.com*** for insurance quotes from a variety of insurers.

Smog Check

Telephone and Web Site Information

- ♦ **Go to www.smogcheck.ca.gov.**
- ♦ **Contact the DMV at 800-777-0133 or go to www.dmv.ca.gov.**

*RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.

Carpool and Vanpool Services

Regional Rideshare Program

The Regional Rideshare Program provides free assistance to commuters who would like to carpool or vanpool by matching them with others who live and work near them.

The Regional Rideshare Program will send a commuter a matchlist that confidentially lists names, phone numbers and home/work neighborhoods of other commuters with whom they can carpool or vanpool. Carpooling works best for shorter commutes, while vanpools typically travel at least 40 miles round-trip.

ALTRANS

ALTRANS provides carpool and vanpool trip planning services for specific Santa Clara County sub-populations – community college students, faculty and staff, employers and K-12 students. ALTRANS also has a web-based ride-matching program. See contact section below for web address.

Carpool to BART Parking Permit

The Regional Rideshare Program provides parking permits for people who carpool to BART stations. These permits allow each carpool to park in prime locations near the BART entrance gates. Each carpool partner needs a permit.

Telephone and Web Site Information

- ♦ **Contact the Regional Rideshare Program at 511 (say “Rideshare”) or go to www.511.org (click “Rideshare”) for carpool and vanpool assistance or BART Parking Permit. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.**
- ♦ **Contact ALTRANS at 408-ALTRANS or go to www.altrans.net for general information. Go to www.carpoolzip.com for the web-based ride-matching assistance.**

Park & Ride Lots

Park & Ride lots make carpooling, vanpooling and catching a bus easier by providing free convenient pick-up and drop-off areas near major traffic corridors.

Park & Ride lots belong to Caltrans, churches, community centers, supermarkets and other organizations.

Santa Clara County has many Park & Ride lots:

Campbell	Campbell Av. at Winchester Bl.; park in area adjacent to Campbell Av.
Cupertino	Vallco Fashion Park; park in lot near bus stop on Wolfe
Gilroy	Gilroy Caltrain Station
Los Altos Hills	I-280 at Page Mill Rd.
Los Gatos	Saratoga Av. between University Av. & Santa Cruz Av.
Milpitas	Main St. under Calaveras Bl. overpass
Milpitas	Milpitas Light Rail Station at I-880
Morgan Hill	Main Av. at Hale Av.; park in lot at NE corner
Morgan Hill	Morgan Hill Caltrain Station
Mountain View	Evelyn Light Rail Station at Evelyn & Pioneer
Mountain View	Evelyn and Hope Caltrain Station
Mountain View	Moffett Park at Lockheed
Mountain View	Whisman Light Rail Station
Palo Alto	California Av. Caltrain Station
Palo Alto	Page Mill Expwy. & El Camino Real
Palo Alto	San Antonio & Showers Dr. Caltrain Station
Palo Alto	University Av. Caltrain Station
San Jose	Alma Av. Caltrain Station
San Jose	Almaden Light Rail Station at Coleman Rd. & Blossom Av.
San Jose	Blossom Hill Caltrain Station
San Jose	Blossom Hill Light Rail Station at Blossom Hill Rd. & Route 85
San Jose	Branham Light Rail Station at Narvaez Av. & Branham Ln.
San Jose	Cahill St. & Santa Clara St. Caltrain Station
San Jose	Camden Av. at Route 85
San Jose	Capitol Av./Alum Rock Av. at Ave. A
San Jose	Capitol Av. at Lombard
San Jose	Capitol Light Rail Station at Narvaez Av. & Capitol Expwy.
San Jose	Cottle Light Rail Station between Beswick Dr. & Santa Teresa Bl.

Park & Ride Lots (continued)

San Jose	Curtner Light Rail Station at Curtner Av. & Canoas Garden Av.
San Jose	Eastridge Shopping Center; Capitol Expwy. At Tully Rd.
San Jose	K-Mart on McKee east of Jackson; park in lot adjacent to McKee behind bus stop
San Jose	K-Mart on Southwest Expwy. at Fruitdale Av.
San Jose	Monterey Hwy. at Fehren Dr.
San Jose	Moorpark Av. at Lawrence Expwy.
San Jose	Ohlone-Chynoweth Light Rail Station at Chynoweth & Pearl; north of Oakridge Mall
San Jose	Pak 'n Save: North Capitol Av. at McKee Rd; park adjacent to Capitol Av.
San Jose	River Oaks Light Rail Station; West of North 1 st St.
San Jose	Santa Teresa Light Rail Station on Santa Teresa Bl. between San Ignacio Av. & Miyuki Dr.
San Jose	Snell Light Rail Station on Snell Av. between Calero Av. & Blossom Hill Rd.
San Jose	Tamien Light Rail Station at Alma Av. & Lelong St.
San Martin	San Martin Av. at Monterey Hwy.
Santa Clara	El Camino Real at Railroad Av. Caltrain Station
Santa Clara	K-Mart at El Camino Real & Lawrence Expwy.
Santa Clara	ACE parking lot; Tasman at Lafayette
Sunnyvale	Evelyn at Francis Caltrain Station
Sunnyvale	Lawrence Caltrain Station at San Zeno Wy.

Telephone and Web Site Information

- ◆ **Contact the Regional Rideshare Program at 511 (say “Rideshare”) or go to www.511.org (click “Rideshare”) for Park & Ride lot assistance.** Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. Ask for a copy of the *Lots & Lanes* brochure, which lists Park & Ride lots and HOV lanes in the Bay Area.

High Occupancy Vehicle Lanes (Diamond Lanes)

High Occupancy Vehicle (HOV) lanes are also commonly called commuter lanes, carpool lanes, diamond lanes and express lanes. These lanes allow cars, buses, trucks and vans with at least two occupants (and in some cases three occupants) to travel more quickly during designated peak-commute hours. Motorcycles and most compressed natural gas and electric-powered vehicles with or without passengers are also allowed to use the HOV lanes. During non-commute hours, the lanes revert to general traffic use.

Santa Clara County has many HOV lanes:

US 101: Redwood City Line to Bernal Rd.

(Vehicles must have at least two persons)

NORTHBOUND: Bernal Rd. to Whipple Av.

SOUTHBOUND: Whipple Av. to Bernal Rd.

- Designated hours for both directions: Monday – Friday, 5 am – 9 am, 3 pm – 7 pm

Route 237: Milpitas to Sunnyvale

(Vehicles must have at least two persons)

EASTBOUND: Mathilda Av. to 1.1 mile west of I-880

WESTBOUND: Route 880/237 merge to east of Mathilda Av.

- Designated hours for both directions: Monday – Friday, 5 am – 9 am, 3 pm – 7 pm

Route 85: Mountain View to San Jose

(Vehicles must have at least two persons)

NORTHBOUND: Route 85/101 interchange to Route 237

SOUTHBOUND: Route 237 interchange to Bernal Rd.

- Designated hours for both directions: Monday – Friday, 5 am – 9 am, 3 pm – 7 pm

I-280: Los Altos Hills to San Jose

(Vehicles must have at least two persons)

NORTHBOUND: Leland Av. to Magdalena Av.

SOUTHBOUND: Magdalena Av. on-ramp to north of Meridian Av.

- Designated hours for both directions: Monday – Friday, 5 am – 9 am, 3 pm – 7 pm

Capitol Expressway

(Vehicles must have at least two persons)

BOTH DIRECTIONS: Silver Creek Av. to Capitol Av.

- Designated hours for both directions: Monday – Friday, 6 am – 9 am, 3 pm – 7 pm

High Occupancy Vehicle Lanes (continued)

Central Expressway

(Vehicles must have at least two persons)

BOTH DIRECTIONS: Bowers Av. to Scott Bl.

- Designated hours for both directions: Monday – Friday, 6 am – 9 am, 3 pm – 7 pm

Lawrence Expressway

(Vehicles must have at least two persons)

BOTH DIRECTIONS: Stevens Creek Bl. to Route 237

- Designated hours for both directions: Monday – Friday, 6 am – 9 am, 3 pm – 7 pm

Montague Expressway

(Vehicles must have at least two persons)

EASTBOUND: Mission College to Milpitas Bl.

- Designated hours: Monday – Friday, 3 pm – 7 pm

WESTBOUND: Milpitas Bl. to Mission College

- Designated hours: Monday – Friday, 6 am – 9 am

San Tomas Expressway

(Vehicles must have at least two persons)

NORTHBOUND: Bud Av. to Scott Bl.

- Designated hours: Monday – Friday, 6 am – 9 am

SOUTHBOUND: Scott Bl. to Bud Av.

- Designated hours: Monday – Friday, 3 pm – 7 pm

Telephone and Web Site Information

- ♦ **Contact the Regional Rideshare Program at 511 (say “Rideshare”) or go to www.511.org (click “Rideshare”)** for HOV lanes assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish. Ask for a copy of the *Lots & Lanes* brochure, which lists HOV lanes and Park & Ride lots in the Bay Area.

Bicycle Commuting Services

511/Bay Area Bicycle Information

511 is a toll-free phone and Web service that provides San Francisco Bay Area travelers with a single phone number and Web site for bicycling as well as public transportation, traffic, and carpooling/vanpooling information.

Calling 511 will connect you with the bike operator for the San Francisco Bay Area as well as for Napa and Solano counties. These operators can provide you with bicycling travel information for your commute, leisure riding or a Bike Buddy matchlist (which matches experienced bicyclists with new bicyclists).

Logging on to www.511.org and clicking on “Bicycling” will connect you with an excellent resource for bicycling information. Topics include Bikes on Buses, Trains & Ferries, Bicycle Racks & Lockers, Bikes on Bay Area Bridges & Shuttles, Bike Buddy Matching, Safe Riding and much more.

Telephone and Web Site Information

- ♦ **Call the Regional Bike Operator at 511 (say “Bicycling”) or go to www.511.org (click “Bicycling”)** for information about bicycling in the Bay Area or to request a Bike Buddy matchlist.

Bicycle Maps

Santa Clara County VTA’s *Santa Clara Valley Bikeways Map* is a comprehensive map which details bike routes, bicycle safety tips and local contact information.

Many cities in Santa Clara County also publish city bike maps, see below.

Telephone and Web Site Information

- ♦ **Contact VTA at 408-321-2300** to request a FREE copy of *Santa Clara Valley Bikeways Map*.
- ♦ **Contact the Cupertino Chamber of Commerce at 408-252-7054** to request a FREE copy of the city general map which also indicates bike routes.
- ♦ **Contact the Los Altos Chamber of Commerce at 650-948-1455** to request a FREE copy of the Los Altos bike map.
- ♦ **Contact the Milpitas Chamber of Commerce at 408-262-2613** to request a FREE copy of the Milpitas bike map.
- ♦ **Contact the City of Mountain View at 650-903-3611** to request a FREE copy of the Mountain View bike map.
- ♦ **Contact the Palo Alto Chamber of Commerce at 650-324-3121** to request a FREE copy of the Palo Alto bike map.

Bicycle Commuting Services (continued)

Bicycles Maps (continued)

Telephone and Web Site Information

- ◆ **Contact the Santa Clara Chamber of Commerce at 408-244-8244** to request a FREE copy of the Santa Clara bike map.
- ◆ **Contact the Sunnyvale Chamber of Commerce at 408-736-4971** to request a FREE copy of the Sunnyvale bike map.

Bicycle Parking

There are bike lockers/parking at Caltrain stations and Caltrans Santa Clara County Park & Ride lots.

Telephone and Web Site Information

- ◆ **Contact the Joint Powers Board at 650-508-6350** for information about renting bike lockers at Caltrain stations.
- ◆ **Contact Caltrans at 800-834-3032** for information about renting bike lockers at Park & Ride Lots.

Bicycles on Bridges

Telephone and Web Site Information

- ◆ **Call the Regional Bike Operator at 511 (say “Bicycling”) or go to www.511.org (click “Bicycling”)** for information about crossing Bay Area bridges with a bicycle and other bicycle information.

Bicycles on Transit

Bikes are allowed on most transit routes in Santa Clara County. Bikes can be placed in bike racks provided on the front of the bus.

Telephone and Web Site Information

- ◆ **Check this guide’s transit section** for bike access information.
- ◆ **Contact your transit operator** for rules, storage, route and schedule information.

Children's Transportation Services

Child Care Centers and Family Daycare with Transportation Services

Community Child Care Council of Santa Clara County can provide referrals to child care providers and centers that provide transportation services in Santa Clara County.

Telephone and Web Site Information

- ◆ **Contact Community Child Care Council of Santa Clara County at 408-487-0747** for referrals. Phone assistance is available Monday – Thursday 8:30 am – 5 pm and Friday 8:30 – 12:00 pm in English, Chinese, Spanish, Vietnamese and many other languages. **Go to www.4c.org** for other child care information.

Children's Transportation

Private Shuttle Companies

There are private companies that transport children for a fee within a designated service area. Generally, participants must be pre-registered with the service and use it for regularly scheduled transportation to and from daycare, pre-school, school, after-school activities and home. Parents who are pre-registered can request service for one-time only trips but this transportation usually is not guaranteed. Also see next page for Give Kids a Lift! for more children's transportation.

Give Kids a LIFT!

Qualified applicants' school-age children may receive FREE after-school transportation from school to daycare sites, after-school programs, neighborhood and community programs and other similar destinations. Participants also receive assistance about current transportation available for their school-age child through the school district or other means.

An application can be found in appendix of this guide.

Telephone and Web Site Information

- ◆ **Contact Kids Kab at 408-342-0100** for service in the South Bay Area.
- ◆ **Contact Student Transportation of America at 408-998-8275** for service in the South Bay Area – special needs children only.
- ◆ **Contact OUTREACH at 408-436-2865** for information about the Give Kids a Lift! Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish or Vietnamese. Language Line services are available to meet other language needs.
- ◆ **Consult your Yellow Pages under “Buses-School Transportation”** for the latest information.

Taxi Services

Santa Clara County has many taxi companies serving various parts of the county. Taxi services in Santa Clara County typically charge from \$2 to \$2.50 for the initial flag drop and then from \$2 to \$2.50 per mile, plus a set amount for every minute of waiting, generally around \$.40 per minute. Reservations are recommended.

Telephone and Web Site Information

- ◆ **Consult your Yellow Pages under “Taxicabs”** for the latest information.

Airport Transportation Services

A variety of public transit and private shuttle services provide transportation to the Oakland International Airport, Sacramento International Airport, San Francisco International Airport and San Jose International Airport from Santa Clara County.

Telephone and Web Site Information

- ◆ **Contact the Oakland International Airport at 888-I-FLY-OAK (888-435-9625) or go to www.oaklandairport.com** for information about all transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the Sacramento International Airport at 800-53-KMUTE (800-535-6883) or go to <http://airports.saccounty.net>** for information about all transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the San Francisco International Airport at 511 (say “Transit”) or go to www.sfoairport.com** for information about all transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.
- ◆ **Contact the San Jose International Airport at 511 (say “Transit”) or go to www.sjc.org** for information about all transportation options. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Transportation Programs

Santa Clara County CalWORKs – Transportation Programs

Transportation support services may be provided to CalWORKs families and, in some cases, post-aid retention CalWORKs families who are participating in work or approved welfare-to-work activities. Services include, but are not limited to, mileage and bus pass cost reimbursement, guaranteed ride home services, children's transportation and much more.

Ways to Work – Family Loan Program for Low Income Families

Eligible low-income participants may be provided with a loan to buy a car, repair a vehicle, and pay for child care or housing expenses. Other expenses such as insurance, car registration, uniforms for work may also be allowed.

Telephone and Web Site Information

- ◆ **Contact Ways to Work Family Loan Program at 408-374-9220 x 204** for more information about loans. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Bus Pass and Mileage Reimbursement

Eligible participants may receive bus passes or mileage reimbursement. Participant's older school-age children may also receive bus pass assistance. CalWORKs post-aid participants may also qualify.

Telephone and Web Site Information

- ◆ **Contact your Employment Services/CalWORKs case manager** for more information about bus pass and mileage reimbursement. CalWORKs post-aid participants call 408-928-3502 for assistance. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Transportation Programs (continued)

Guaranteed Ride Program (GRP)

Participants enrolled in the Guaranteed Ride Program receive a limited number of FREE rides for work or training-related travel when their regular mode of travel is not available. The assistance, provided by OUTREACH, includes stops at childcare or schools. Participants may also receive assistance in developing an individual transportation plan.

An Application can be found in appendix of this guide.

Telephone and Web Site Information

- ◆ **Contact OUTREACH at 408-436-2865 or go to www.outreach1.org** for more information about the Guaranteed Ride Program. Phone assistance is available Monday – Friday 8 am – 5 pm in English, Spanish or Vietnamese. Language Line services are available to meet other language needs.

Give Kids a LIFT!

Qualified applicants' school-age children may receive FREE after-school transportation from school to daycare sites, after-school programs, neighborhood and community programs and other similar destinations. Participants also receive assistance about current transportation available for their school-age child through the school district or other means.

An Application can be found in appendix of this guide.

Telephone and Web Site Information

- ◆ **Contact OUTREACH at 408-436-2865** for information about Give Kids a Lift! Phone assistance is available Monday – Friday 8 am – 5 pm in English, Spanish or Vietnamese. Language Line services are available to meet other language needs.

Commuter Choice Tax Benefits

Commuter Choice Tax Benefits is a program that allows employers to offer employees a variety of financial incentives for the use of alternative commute modes, including buses, trains and vanpools.

The most common incentive is a voucher that can be applied to the purchase of tickets and passes on most Bay Area transit systems and vanpools. Employers purchase vouchers in denominations of \$20, \$30, \$35 or \$45 and either give them to their employees as a tax-free benefit or invite employees to purchase them through pre-tax payroll deductions. This second option allows both employees and employers to realize tax savings.

Transportation Programs (continued)

Commuter Choice Tax Benefits (continued)

There are many companies that can provide these services to employers. Call the Regional Rideshare Program for a complete list.

Telephone and Web Site Information

- ◆ **Contact the Regional Rideshare Program at 511** (say “**Rideshare**”) to find out more about Commuter Choice Tax Benefits. Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish or **go to www.511.org** (click “**Rideshare**.”)

Regional Transit Discount Card

The Regional Transit Discount Card provides substantially reduced fares on Bay Area bus, rail and ferry systems to qualified persons with disabilities and seniors 65 and older.

Telephone and Web Site Information

- ◆ **Contact your local transit agency or paratransit service** to obtain an application for the discount card.
- ◆ **Go to www.mtc.ca.gov/publications/discard.htm** for more in depth information - application information, eligibility requirements, participating transit agencies and more.

Section 6: Key Destinations Guide for Welfare to Work Locations

How to get to Santa Clara County CalWORKs, one-stop career centers, community colleges and other related sites on public transit.

All listed transportation is open to the public. Not all listed bus routes drop passengers directly in front of destinations. Some bus stops can be as far as two to four blocks away, but these routes may offer more direct travel. Please call the VTA for assistance with choosing the best bus route at 408-321-2300.

Service Provider	Address and Phone number (all phone numbers have 408 area code unless otherwise noted)	VTA routes serving this location
Santa Clara County Social Services and Other Related Sites		
CalWORKs	373 W. Julian St., San Jose 95110 www.sccgov.org	22, 64, 68, 300, DASH*; * DASH not available on weekend
Keys to Success	1888 Senter Rd., San Jose 95112 274-6874	73
Housing Authority of the County of Santa Clara	505 W. Julian St., San Jose 95110 275-8770; www.hacsc.org	22, 64, 68, 300, DASH*; * DASH not available on weekend
LEARNS Program – San Jose Parks, Recreation and Neighborhood Services	550 N. 22 nd St., San Jose 95112 280-7355; www.sccgov.org	62
Training & Employment Centers, Adult Education and Community Colleges		
Employment Connection	www.ecstaffing.com	
• Gilroy	190 Leavesly Rd., 95020; 846-3911	17, 68
• San Jose	591 N. King Rd., 95133; 278-6550	36, 77
• San Jose	1888 Senter Rd., 95112; 278-6550	73
• Sunnyvale	505 W. Olive, #777, 94086 522-1010	54
Other Training and Employment Centers		
- Center for Employment Training (CET)	www.cetweb.org	
• Gilroy	7800 Arroyo Cl., 95020; 842-6484	17
• San Jose	701 Vine St., 95110; 568-6166	25, 66, 68
- Center for Training and Career (CTC)	1600 Las Plumas, San Jose 95133 251-3165; www.ctcsj.org	36, 77
Adult Schools		
- Fremont Adult Education	589 W. Fremont Av., Sunnyvale 94087; 522-2726; www.fasce.com	34*, 54, 55; * 34 not available on weekend

Transportation Programs (continued)

Service Provider	Address and Phone number (all phone numbers have 408 area code unless otherwise noted)	VTA routes serving this location
- Milpitas Adult Education	1331 East Calaveras Bl., Milpitas 95035; 928-9363; www.musd.org/adulted	70, 71
- Morgan Hill Adult Education	17904 Monterey Rd., Morgan Hill 95037; 779-5261	15, 16, 68*; * 68 not available on weekend
- Mountain View/Los Altos Adult Education	333 Moffett Bl., Mountain View 94043; 650-940-6028	32*, 35, 51; * 32 not available on Sunday
- San Jose Center	1149 E. Julian St., San Jose 95116 947-2324; www.metroed.net	81
- Santa Clara Adult Education	1840 Benton St., Santa Clara 95050; 423-3540	81
- Sunnyvale/Cupertino Adult Education	589 W. Fremont Av., Sunnyvale 94087; 522-2726; www.ace.fuhsd.org	34*, 54, 55; * 34 not available on Sunday
Other Adult Education		
- CCOC	760 Hillsdale Av., San Jose 95136 923-6400; www.metroed.net	37; not available on Sunday
- Del Mar Center	1224 Del Mar Av., San Jose 95128 947-2300; www.metroed.net	62
- Independence Adult Center	625 Educational Park Dr., San Jose 95133; 928-9360; http://aenet.esuhsd.org	36
- Metropolitan Adult Education Center	760 Hillsdale Av., San Jose 95136 723-6450; www.metroed.net	37; not available on Sunday
- Overfelt Adult Center	1901 Cunningham Av., San Jose 95122; 254-8100; http://aenet.esuhsd.org	22, 37, 70
Community Colleges		
- DeAnza College	21250 Stevens Creek Bl., Cupertino 95014; 864-5678; www.deanza.fhda.edu	23, 25, 53, 54, 55
- Evergreen Valley College	3095 Yerba Buena Rd., San Jose 95135; 274-7900; www.evc.edu	31
- Foothill College	12345 El Monte Rd., Los Altos 94022; 650-949-7601; www.foothill.fhda.edu	23, 52
- Gavilan College	5055 Santa Teresa Bl., Gilroy 95020; 848-4813; www.gavilan.cc.ca.us	68
- Mission College	3000 Mission College Bl., Santa Clara 95054; 988-2200; www.wvmccd.cc.ca.us	57, 60

Transportation Programs (continued)

Service Provider	Address and Phone number (all phone numbers have 408 area code unless otherwise noted)	VTA routes serving this location
- San Jose City College	2100 Moorpark Av., San Jose 95128; 298-2181; www.sjcc.edu	25, 62, 65, 85*; * 85 not available on weekend
- West Valley College	14000 Fruitvale Av., Saratoga 95070; 867-2200	27, 54, 57, 58
Child Care Information and Services		
Community Child Care Council (4Cs)	111 E. Gish Rd., San Jose 95112 487-0747; www.4c.org	Light Rail Train – Gish station
Choices for Children	111 N. Market St., Ste. 100, San Jose 95113; 297-3295; www.choices4children.org	22, 23, 64, 66, 68, 72, 73, 82, 85, 180, 300*, Light Rail Train – Transit Mall station, DASH*; * 300 and DASH not available on weekend
Community-Based Organizations		
Boys & Girls Club	110 East Jackson St., San Jose 95112; 258-7227; www.bgclub.org	36, 62, 66, 180, Light Rail Train – Japantown/Ayer station
Career Closet	1375 Blossom Hill Rd., San Jose 95118; 448-3215; www.careercloset.org	27, 63
Clara/Mateo Alliance	795 Willow Rd., Bldg. 323D, Menlo Park 94025; 650-493-5000	No VTA service available SamTrans – 296
Center for Employment Training (CET)	www.cetweb.org	
• Gilroy	7800 Arroyo Cl., 95020; 842-6484	17
• San Jose	701 Vine St., 95110; 568-6166	66, 68
Center for Training and Career (CTC)	1600 Las Plumas, San Jose 95133 251-3165; www.ctcsj.org	36, 62, 77
Community Solutions	8475 Forest, San Jose 95020 225-9291; www.communitysolutions.org	17
Cross Cultural Service	2268-A Quimby Rd., San Jose 95122; 223-6628	12*, 22, 26, 30, 31, 39, 39A, 70, 71, 74, 77, 321**, 503**; * 12 available on weekend only **321 and 503 not available on weekend
First 5	1150 South Bascom Av., #12, San Jose 95128; 534-0811 www.santaclarakids.org	62
First Impressions for Men	1600 Las Plumas Av., San Jose 95133; 251-3165	36, 62, 77

Transportation Programs (continued)

Service Provider	Address and Phone number (all phone numbers have 408 area code unless otherwise noted)	VTA routes serving this location
Mexican American Community Services Agency (MACSA)	www.macsas.org	
• Gilroy	7400 Railroad St., 95020 928-1122	68
• San Jose	130 North Jackson, 95116 929-1080	70
Occupational Institute at Foothill/DeAnza	21250 Stevens Creek Bl., Cupertino 95014; 725-3950; www.deanza.fhda.edu	23, 53*, 54, 55; * 53 not available on weekend
Red Cross	2731 N. 1 st St., San Jose 95134 577-1000; http://chapters.redcross.org/ca/scv/	Light Rail Train – Bonaventura station
Sacred Heart Community Service	1381 S. First St., San Jose 95110 278-2160; www.shcstheheart.org	66, 68
San Jose Conservation Corps	2560-A Senter Rd., San Jose 95111; 283-7171; www.sjcccharterschool.org	26, 73
San Jose Job Corps	3485 E. Hills Dr., San Jose 95127 254-5627; www.sanjosejobcorps.org	25
Second Start (SS)	5038 Hyland Av., San Jose 95127 979-8210	64
Women in Community Service	1775 Story Rd., Ste. 120, San Jose 95122; 924-0762	12*, 22, 25, 77; * 12 available on weekend only
YMCA of Santa Clara Valley	1922 The Alameda, 3 rd Fl., San Jose 95126; 298-1717; www.scvymca.org	22, 36, 62, 300*, 305*; * 300 and 305 not available on weekend
Neighborhood Self Sufficiency Centers		
Adelante Familia Program	7351 Rosanna St., Gilroy 95020 846-0421	17, 19, 68
Center for Training and Career (CTC)	1600 Las Plumas Av., San Jose 95133; 251-3165; www.ctcsj.org	36, 62, 77
Economic and Social Opportunities, Inc.	1445 Oakland Rd., San Jose 95112 971-0888; www.esoi.org	66
Educational Options/Santa Clara Adult Education	1840 Benton St., Santa Clara 95050; 984-6220	22, 32*, 34*, 60, 81; * 32 and 34 not available on Sundays
InnVision	www.invision.org	
• San Jose	974 Willow St., San Jose 95125 292-4286	25, 64
• San Jose at Georgia Travis Center	66 E. Rosemary, San Jose 95112 453-3124	Light Rail Train – Gish station

Transportation Programs (continued)

Service Provider	Address and Phone number (all phone numbers have 408 area code unless otherwise noted)	VTA routes serving this location
Second Start (SS)	1975 Cambrianna Dr., San Jose 95124; 979-8210	37, 62
Refugee Organizations		
Bay Area Somali Community	90 E. Gish Rd., San Jose 95112 452-7766	Light Rail Train – Gish station
Catholic Charities	2625 Zanker Rd., San Jose 95134 468-0100; www.ccsi.org	44*, 59*, Light Rail Train – Bonaventura station; * 44 and 59 not available on weekend
Eastern European Service Agency	2132 O'Toole Av., San Jose 95132 297-7348	No VTA service available
Ethiopian Services	304 N. 6 th St., San Jose 95112	62
Indo-Chinese Resettlement & Cultural Center	399 W. San Carlos, San Jose 95110; 971-0888	23
International Rescue Committee	90 E. Gish Rd., Ste. F, San Jose 95112; 453-3536	Light Rail Train – Gish station
Jewish Family Services of Santa Clara County	14855 Oka Rd., Los Gatos 95030 556-0600; www.sjjiff.org	38*; * 38 not available on Sunday
Resources for Families and Communities	480 N. First St., Ste. 200, San Jose 95112	66, Light Rail Train – Japantown/Ayer station
Southeast Asian Community Center (SEACC)	1415 Koll Cl., San Jose 95112 436-8438	Light Rail Train – Gish station
Vietnamese American Council	611 N. 13 th St., San Jose 95112 971-8280; www.viet-nam.org	62, 85

